



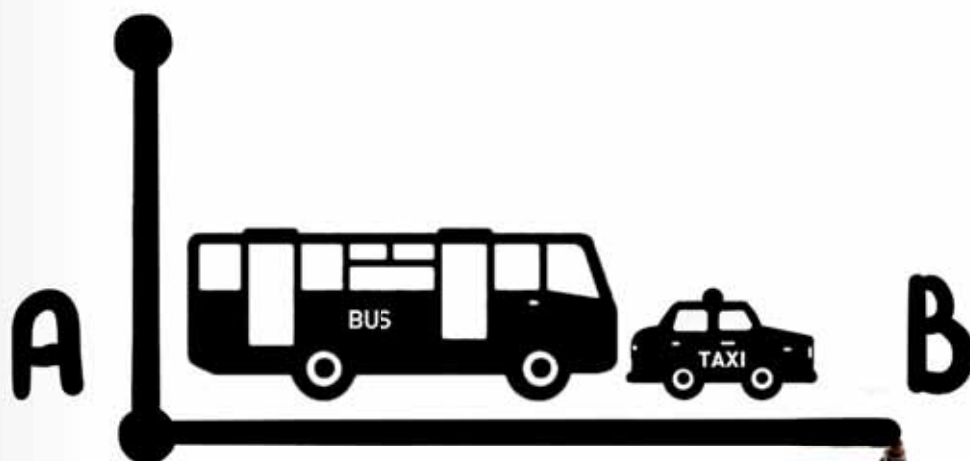
Cabcharge

ANNUAL REPORT 2013



SERVING PEOPLE ON THE MOVE

serving people on the move



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About Cabcharge



Cabcharge Australia Limited is a diversified Australian technology, financial services, taxi payments and passenger land transport Company. It also develops and supplies in-taxi equipment. Throughout its history, Cabcharge has had a strong community focus, especially in relation to assisting the Taxi Industry to improve services to those with mobility constraints.

Cabcharge's payment services are still core to what we do and we process a range of bank issued cards such as MasterCard and Visa and third party cards such as American Express and China UnionPay. We source and build in-vehicle equipment which is world class with a particular focus on customer protection and ease of payment for drivers (which includes taxi integration, GPS, trip details capture and contactless processing capability). Our customer base spans accounts ranging from large corporations and government bodies to small businesses and individuals.

In 2008, Cabcharge established EFT Solutions which develops payment system software for other clients, including major banks and retailers, as well as for Cabcharge. This has placed us at the forefront of payment system technology development. Growth and diversification into related markets have long been priorities for Cabcharge and remain so.

Our Taxi Networks have grown over the years and we provide services to other Groups to assist them in controlling inevitable cost increases. Many Operators and Drivers remain loyal to the Company, appreciating the assistance they have received over many years.

In 2005 Cabcharge, together with ComfortDelGro Corporation Limited (Singapore), formed a joint venture company, ComfortDelGro Cabcharge Pty Ltd (CDC) – with ComfortDelGro owning 51% and Cabcharge 49% of the business. It purchased the Westbus Group and later the Baxter private bus business and Toronto Bus Services. In 2009, CDC purchased the Kefford Group in Victoria. In August 2012, CDC purchased Deane's, a 97 bus operation based in Queanbeyan with services operating into Canberra and Yass. In July 2013, CDC acquired the route service business of the Driver Group in Victoria, adding a further 42 buses to the fleet operating out of the Oakleigh Depots. With this acquisition, CDC will have a total bus fleet of over 1,600 buses. CDC is the largest private bus operator in Australia and operates under brands that include Westbus, Hillsbus and Hunter Valley Buses, and include some Victorian brands.

The success of Cabcharge has stemmed from its commitment to look ahead, seek new opportunities to grow, invest in leading technology and set consistently high standards. This commitment continues to ensure Cabcharge's position as an industry leader.

Our initiatives in relation to payment technology demonstrate that we are still at the forefront of a very competitive market in the Taxi Industry. New opportunities are continually emerging for us in different areas; for example, innovative technology in taxi meter and camera products, further development in other modes of transport such as buses, and expanding into new geographic centres. We examine each opportunity on the basis of its value to our shareholders and the Operators and Drivers who are the backbone of our Industry and who appreciate what is being done for their business.

Highlights

Financial

Healthy Profit result despite uncertain economic conditions, Net profit after Tax \$60.6m.

Total Revenue increased by 2.2% to \$196.6m.

Full year Dividend 30c per share fully franked.

Members Taxi related services revenue up 2.6% to \$92.3m.

Successful diversification strategy – Associates now contribute 30.8% of Group Profit (before one off items).

Operational

Rapid growth in contactless transactions for bank issued cards, reflecting increasing consumer preference for using contactless cards to pay taxi fares.

Cabcharge contactless **FASTeTICKET™** proving popular due to its ease of use, speed, convenience and security.

National rollout of next generation PinPads and **FAREWAY plus** well underway, providing platform for new revenue streams and lower operating costs.

Successful tender for service agreement with Community Services Directorate to administer ACT Government Taxi Subsidy Scheme.

Continued growth in fleet numbers in New South Wales, Victoria and South Australia.

Successful acquisition of Maxi Taxi (Australia) Pty Ltd, providing an additional income stream.

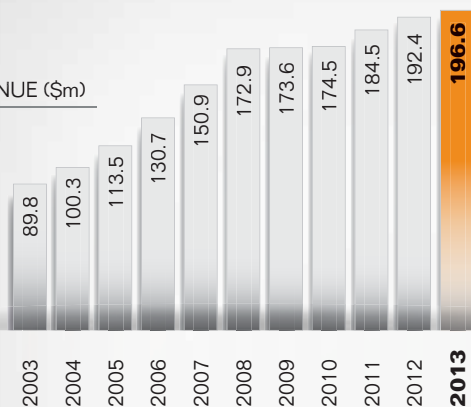
Continued enhancements based on customer feedback drive growing use of mobile taxi booking applications across all our Networks.

In September 2012 our Associate, ComfortDelGroCabcharge Pty Ltd (CDC) acquired Deane's Bus Line Pty Ltd and Transborder Express. In July 2013 CDC acquired the route service business of the Driver Group in Victoria.

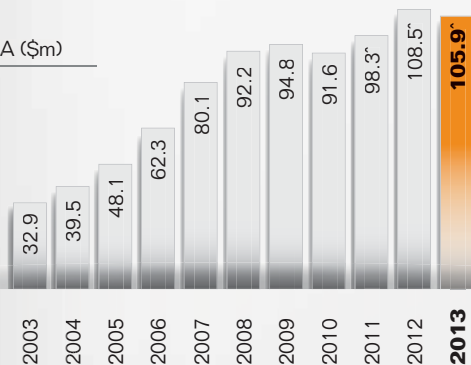
Post Balance date, Transport for New South Wales awarded the Region 4 Metropolitan Bus Contract in NSW to CDC. Services under this new contract will commence in August 2014. The Region 4 contract is currently operated by Hillsbus Co Pty Ltd, a wholly owned subsidiary of CDC.



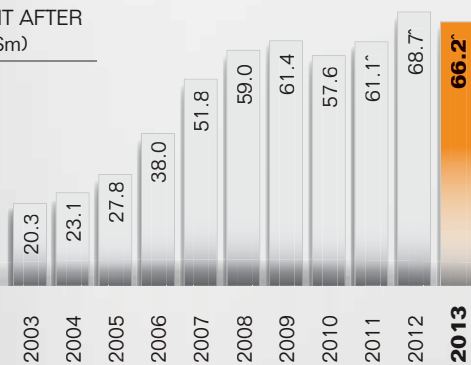
REVENUE (\$m)



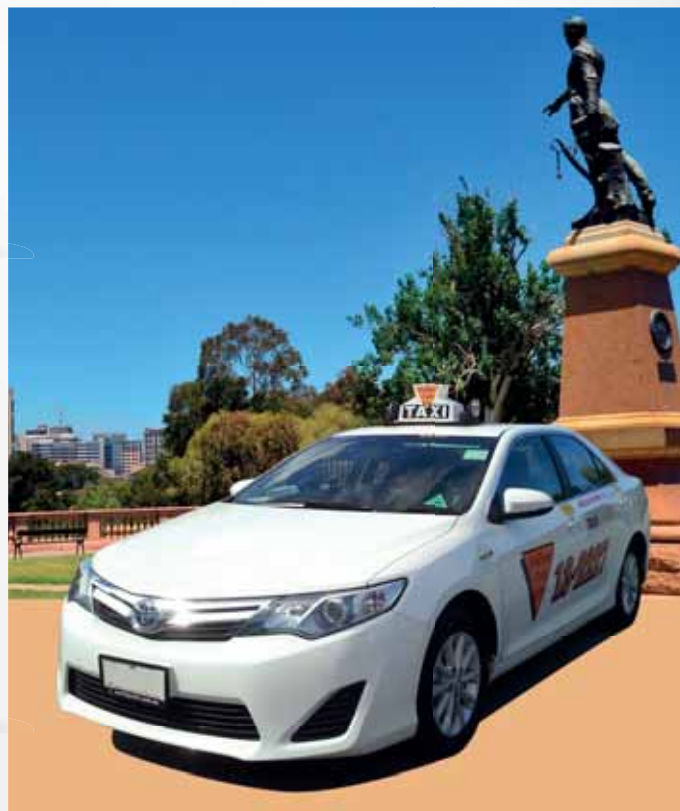
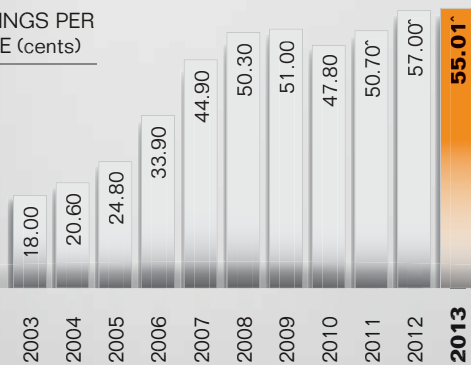
EBITDA (\$m)



PROFIT AFTER TAX (\$m)



EARNINGS PER SHARE (cents)



^ Before non-recurring items:
 – Impairment charge in FY 12 and FY 13 (see note 14)
 – ACCC settlement in FY 11

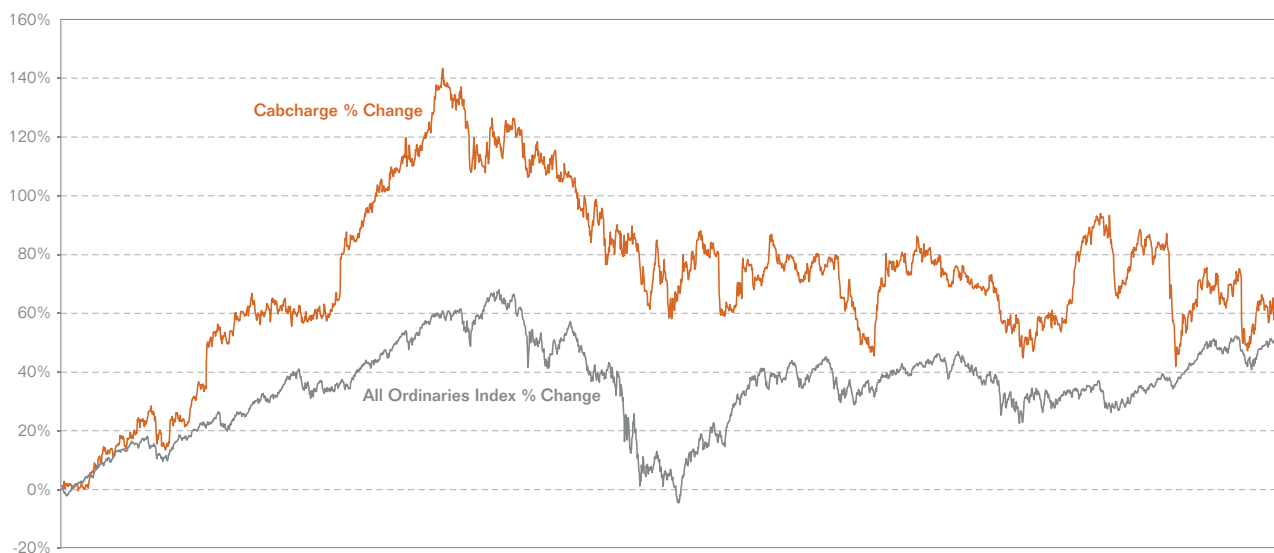
Highlights cont...

	2003	2004	2005	2006	2007	
Financial Performance (\$m)						
Turnover	645.7	693.5	779.3	883.3	1,024.9	
Revenue*	89.8	100.3	113.5	130.7	150.9	
EBITDA**	32.9	39.5	48.1	62.3	80.1	
EBIT**	26.4	30.6	36.8	53.0	72.0	
Profit after tax	20.3	23.1	27.8	38.0	51.8	
Financial Position (\$m)						
Total assets employed	145.8	158.4	168.9	229.1	310.2	
Capital and reserves	120.6	126.7	140.0	156.7	217.6	
Per share (cents)						
Earnings per share - basic	18.00	20.60	24.80	33.90	44.90	
Earnings per share - diluted	18.00	20.60	24.80	33.90	44.90	
Ordinary dividends per share	12.00	13.75	17.00	23.00	30.00	
Net assets per share (ex goodwill)	104.6	106.2	114.7	139.1	185.0	
Key ratios (%)						
Earnings per share growth	23	14	20	37	32	
Return on contributed equity	27	32	38	53	46	



2008	2009	2010	2011	2012	2013	CAGR [#]
1,149.7	1,130.9	1,096.5	1,131.6	1,156.9	1,165.6	6%
172.9	173.6	174.5	184.5	192.4	196.6	8%
92.2	94.8	91.6	98.3 [^]	108.5 [^]	105.9 [^]	12%
83.9	86.4	81.1	85.8 [^]	95.4 [^]	93.0 [^]	13%
59.0	61.4	57.6	61.1 [^]	68.7 [^]	66.2 [^]	13%
380.8	418.9	447.9	479.0	520.7	573.1	15%
263.4	279.7	294.9	306.8	320.8	339.1	11%
50.30	51.00	47.80	50.70 [^]	57.00 [^]	55.01 [^]	12%
50.30	51.00	47.80	50.70 [^]	57.00 [^]	55.01 [^]	12%
34.00	34.00	34.00	30.00	35.00	30.00	10%
213.1	221.3	233.9	243.8	255.4	269.1	10%
12	1	-6	6 [^]	12 [^]	-3 [^]	
43	44	42	44 [^]	50 [^]	48 [^]	

TEN YEAR SHARE PRICE PERFORMANCE VERSUS ALL ORDINARIES INDEX



Figures presented in tables and graphs for years 2005 onward are expressed on the basis of AIFRS Standards while earlier years are per previous AGAAP

CAGR is Compound Annual Growth Rate over the 10 year period

* Revenue in 2009, 2010, 2011, 2012 and 2013 excludes interest income

** EBIT (Earnings before Interest and Tax) and EBITDA (Earnings before Depreciation and Amortisation) are shown inclusive of equity accounted share of profit of associates

[^] Before non-recurring items:

- Impairment charge in FY 12 and FY 13 (see note 14)
- ACCC settlement in FY 11

Chairman's Report

On behalf of the Board, I am pleased to report on a solid performance for the Company for the 2013 financial year. This was due to our continued focus on leading technology, high standards of customer service and choice, product innovation, targeted diversification and a lot of hard work from a very dedicated and loyal group of people.



It is pleasing to note that taxi payments turnover in the first two periods of the new financial year 2014 grew by 5.5% over the corresponding periods in FY2013. In our Taxi Network services, it is also pleasing to note that about 100 additional taxis have joined our Taxi Networks since 1 July 2013.

The Board remains confident that current and planned initiatives will enhance the Group's future results. We intend to change the way we do business for some parts of the Group and selectively expand our revenue streams in others. Our deep understanding of the industries in which we operate, our technical capabilities and our track record of innovation in delivering significant benefits to customers and other stakeholders place us in a strong position to successfully achieve this.

During the year, we completed a number of major projects, reached some important milestones and continued to improve customer service. Our key highlights are outlined below.



Financial Performance

The Cabcharge Group's revenue was \$196.6m in FY13, up 2.2% on FY12. Particularly pleasing was that revenue was up 3.2% in 2H13 compared to 2H12.

The Group's net profit after tax was \$60.6m for the year, an increase of 1.0%. This result includes a \$5.7m impairment charge on our investment in our Associate CityFleet UK (\$8.7m in FY12) as a consequence of continued subdued economic conditions in the UK and the painfully slow economic recovery.

The equity accounted NPAT contribution from our Associates, CDC and CityFleet UK, for the period grew to \$20.4m, 33.8% of the Group's profit (32.4% in FY12). The growth in contribution from CDC would have been stronger but for one off acquisition and tender costs.

During the year, the Group made a number of acquisitions and an additional investments in CDC of \$26m, all of which will further strengthen the Group's platform for sustainable growth. The Group generated a healthy operating cashflow of \$70.4m during the year, compared to \$69.9m in FY12. As a consequence, the net debt to equity ratio was 43.6% at 30 June 2013 compared to 36.0% at 30 June 2012.

Taxi service fee income, derived from processing taxi payments on behalf of passengers, was \$90.7m compared to \$89.6m in FY12. Taxi payments turnover was \$1.06 billion for the year, up 0.7% on FY12. The pleasing aspect of this result was the 9% increase in turnover from bank issued cards reflecting the impact of the taxi bonus scheme and the growing use of contactless cards rather than cash to pay taxi fares. This offset the decline in Cabcharge account and third party card turnover, resulting from subdued economic conditions in many parts of the country, combined with corporate and Government travel cost cutting measures. While the taxi bonus scheme increased costs this was more than offset by increased revenues.

Member Taxi related services revenue increased by 2.6% to \$92.3m reflecting the contribution from Yellow Cabs South Australia and an increase in the number of taxis electing to use our Taxi Network services in NSW and Victoria.

Turning to the results from our Associates, the equity accounted NPAT contribution from CDC was \$18.9m, an increase of 6.6% compared to FY12. The results reflect service growth on Hillsbus routes in Sydney, growth at the Altona depot in Victoria and the impact of the Deane's acquisition in September 2012. The equity accounted NPAT contribution from CityFleet UK was lower than expected at \$1.5m, compared to \$1.7m in FY12.

The Board believes prudent capital management is in the best long term interests of shareholders. Hence, given the level of economic and regulatory uncertainty, the Board took a conservative approach to dividend policy for 2H13.

The fully franked dividend for 2H13 is 12 cents, with a record date of 27 September 2013 and a payment date of 30 October 2013. This brings the full year dividend for 2013 to 30 cents, fully franked, compared to 35 cents in FY12.

Operations Review

Cabcharge Payment System

Through the introduction of the Cabcharge Payment System, using our in-house technical capabilities, we transformed the Taxi payments business in Australia. Our payment services offer choice to consumers by providing reliable and convenient alternatives to cash using a variety of cards, are available Australia wide and have reduced the risk of assault on drivers by reducing the amount of cash held.

While competition has increased, we remain committed to being at the forefront of this business. Cabcharge again led the way by being the first in-taxi payments provider to introduce contactless technology in taxis and use of contactless cards continues to grow. When the FY12 results were released in August 2012 20% of Visa and MasterCard transactions processed via our terminals were contactless. At the same time this year it was 43%. On the weekends, this rises to 48%, up from 35% at the time of the half year results presentation (February 2013).

Our focus on broadening the Cabcharge product range to meet customer needs is building momentum, including an online payment portal to give customers a quicker and easier way to purchase GiftCards. Demand from account holders for our latest product, the "tap n go" contactless eTicket is growing rapidly based on its success with both passengers and drivers who have used it. It's fast, convenient and secure – terrific if you're in a hurry!



We have also been busy in other technology areas which are important to the ongoing sustainability of the business. Deployment of **FAREWAY plus**, our new in-taxi payment engine, has commenced with demand for it increasing.

FAREWAY plus is more cost efficient than the current engine, enables fast EFTPOS payment transactions and most importantly, provides the platform for downloading additional optional applications on a commercial basis, opening up new revenue opportunities.

In addition, piloting for the next generation of PINPads, the VX 820, has been completed and a major rollout is well underway. The new PINPads meet the higher standards of the latest security certifications and are faster and more reliable than the older units, providing real benefits for passengers. The large colour screen also makes it easier to use for Taxi Drivers.

EFT Solutions continues to gain additional work from existing clients and win new business. Current clients include National Australia Bank, Suncorp, Woolworths, Westpac and Australia Post. Our technology and product versatility has also been a major factor in us successfully tendering for Government Taxi Subsidy Schemes where we have been able to design and deliver tailored solutions which have resulted in a considerable reduction of fraud within the Schemes and greater convenience for both card holders and drivers. We provide such solutions to Queensland, Victoria and the Northern Territory. During the year we were successful in tendering for contactless solutions in the ACT and Tasmania for similar Schemes.

Taxi Services

The increase in the number of taxis electing to use our Taxi Network services in NSW, South Australia and Victoria includes taxis covered by bureau services which are expanding, particularly in regional Victoria where we currently provide such services for six Taxi groups. In South Australia, we are very pleased with the seamless integration of Yellow Cabs into the Cabcharge Group and the response of Taxi Operators, Drivers and passengers to the service improvements we have made.

By August 2013, there had been a 15% increase in fleet numbers since the acquisition of the business in July 2012. We are particularly pleased with the growing use of our mobile taxi booking applications across all our Networks.

We launched the first of these (and the first in Australia) in late 2009 and continue to make enhancements based on customer feedback.

Associates

Turning to the results from our Associates, service growth on Hillsbus routes in Sydney, growth at the Altona depot in Victoria and the impact of the Deane's acquisition in September 2012 resulted in 108 buses being added during the year bringing the total CDC fleet to 1670 as at 30 June 2013. This includes five double decker buses being trialed on

the Castle Hill to the City M2 route to help reduce CBD congestion. The trial buses carry twice the number of passengers that normal buses can carry, have low emission features and provide wheelchair access. Post balance date, CDC acquired the Driver Group in Victoria, adding a further 42 buses to the fleet operating out of the Oakleigh Depots.

We continued to invest in improving services and facilities for our customers and drivers. In NSW, a new Operations Centre was opened at the Seven Hills Depot to provide real time monitoring and bus frequency assistance to customers and drivers. In Victoria, the new

Oakleigh depot was opened in December 2012. The new depot provides better driver and staff facilities and results in ongoing cost savings due to its convenient location in relation to existing routes. The old Oakleigh depot nearby was refurbished to accommodate the buses from the Driver Group acquisition, enabling improved operational efficiencies to be achieved.

As mentioned earlier, the equity accounted NPAT contribution from CityFleet UK was \$1.5m and a decision was made to write down the value of our investment in this business in 2H13. However, the Board believes that the business, with its strong balance sheet, is still well positioned to benefit from economic strengthening in the medium to long term.

Corporate Governance

With growing investor interest in sustainability and the impact of environmental, social and governance (ESG) issues on the long term performance of companies, reporting on these issues has been enhanced in this year's Annual Report – in particular, see the section on Corporate Social Responsibility, the Remuneration Report and the Corporate Governance Statement.

Cabcharge is committed to sustainable growth. Within this context we will continue to develop our ESG reporting consistent with our available resources and capability, and commensurate with our business functions and objectives. The Board believes this approach to be consistent with ACSI's *ESG Reporting Guide for Australian Companies* and the ASX Corporate Governance Council's Corporate Governance Principles and Recommendations.



During the year, the Board of Directors completed its review of the Company's corporate governance framework. As a result it established a Corporate Governance Committee with responsibility for nominations and remuneration as well as oversight of the corporate governance statement, governance policies and related matters. The Risk Oversight & Management Committee was disbanded, with its functions reverting to the Audit & Risk Committee. Risk management was strengthened through the appointment of a separate external Auditor to undertake an Internal Audit Review.

There has also been a focus on Board and Executive succession, remuneration policy and gender diversity. Further announcements regarding these issues will be made during the year.

To meet our obligations and minimise risk, we have continued to maintain our focus on compliance with the Competition and Consumer Act with a particular emphasis on ensuring all relevant staff undertake compliance training and are aware of our policies and procedures in this important area.

Our Customer Focus

The Cabcharge Group maintains a strong focus on improving levels of customer service. For some customers such as Cabcharge account holders, we can have a much more direct impact than for others such as users of our payment terminals and taxi fleet services where we work in partnership with taxi drivers and others to deliver the service.

During the year we maintained our extended service hours for Cabcharge account holders and received very positive feedback, particularly from those in different time zones such as Western Australia. Multi-skilling and rotation for the customer service team to support our "one stop" service model was enhanced. Finally, we introduced new technology

to aid assessment of key performance indicators (KPIs) for the customer service and account management teams, enabling us to better monitor our service levels and identify areas for further improvement.

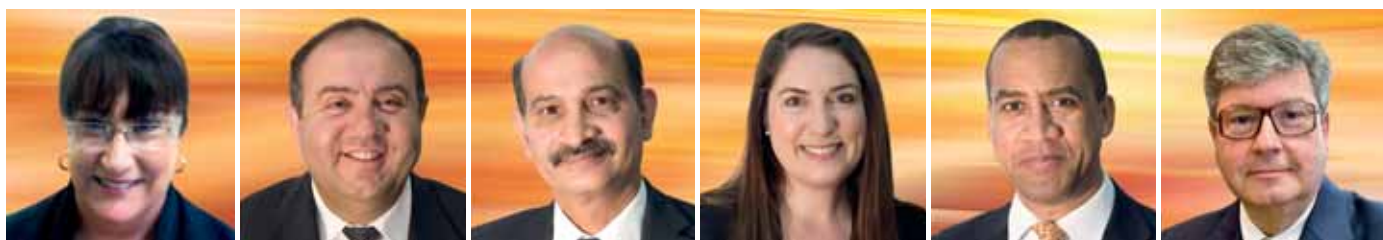


Cabcharge contactless technology means that consumers with MasterCard PayPass or Visa payWave cards now have the added convenience and security of contactless transactions in paying a taxi fare via a Cabcharge terminal. Widespread industry based advertising and promotional activity directed at taxi drivers on the benefits of contactless transactions and how to process them has continued. The growth in contactless transactions mentioned earlier demonstrates that this service is now a popular choice for many consumers.

Delivery of quality taxi services to consumers is a complex process which involves Taxi Networks nationally (including rural and regional) who provide booking and dispatch services, Taxi Owners and Operators who are responsible for the vehicle, Taxi Drivers and Regulators. Our Taxi Network subsidiaries implemented a number of initiatives during the year to facilitate improved service standards. These included enhanced training for all Contact Centre staff, improved quality assurance processes, increasing the number of staff in Customer Service to ensure complaints are dealt with more speedily, providing a call back service for Drivers to confirm bookings and reduce the number of "no shows" and enhancements to our mobile booking applications which enable the consumer to track when a taxi has accepted their booking and where the taxi is. The subsidiaries also work closely with the Taxi Industry and Regulators to identify and implement additional initiatives for improvement.

Although there is always more to do, I am particularly proud of the significant improvements in services for those with mobility constraints which I have been personally involved in since 1980 when I was Chair of the NSW Taxi Council. In NSW and Victoria Wheelchair Accessible Taxis (WATs) vehicles are more than 10% of our Networks' fleets and growing. In Sydney, we also provide WATs booking and dispatch services for all taxi fleets, with new technology providing better communication for all Drivers on jobs available and hence assisting in reducing the reject ratio. Particularly pleasing were the results of independent research commissioned by Transport for NSW which found that around 90% of WATs users found waiting times acceptable and believed WATs/taxis provide excellent services.

Of course, the challenges facing those with disabilities extend beyond transport access and support for local community initiatives such as St Lucy's Without Words Week in Sydney and regional care groups for autism spectrum and development disorders are a particular focus for our community sponsorship program. We are also proud of being the sponsor of the Centenary of the Dome, the State Library of Victoria, and other forms of assistance to the community.



Left to right – Clare ANDERSON (Manager – Cabsure) Terry EL HASSAN (General Manager – Cabcharge) Sai KANCHARLA (Deputy Chief Financial Officer)
Dr Jessica KRIMMER (Corporate Information Analyst) Fred LUKABYO (Group Chief Operating Officer – Taxi Operations) Colin MCGREGOR (General Manager – Taxi Services)

Our People

As I mentioned earlier one of the Cabcharge Group's strengths is the commitment and expertise of our people. I am very proud that our staff comprises of various age, gender, ethnic and cultural backgrounds, all working together for a common purpose. We have a solid mix of staff with many years of experience within Cabcharge and the Taxi Industry, professional staff with strong track records in other industries and highly qualified young staff who will strengthen the future of the Group.

Outlook

We remain cautiously confident about the prospects for our growth in the longer term based on our technology, product innovation and diversification. While economic conditions obviously impact our business we are well positioned to take advantage of any upturn. In the first 2 periods of financial year 2014, we are encouraged by the growth in our taxi payments turnover of 5.5% and the growth in our Taxi Network operations with about 100 additional taxis joining us.

The Victorian Taxi legislation changes will impact our business and we will be monitoring this closely. For Taxi payments there will be a new environment. We have previously advised that service fee income could be reduced by approximately \$11m and there are a number of mitigating factors that could potentially reduce the impact on our profit. We are working with the Government on detailed requirements and transition. Once some important details are known we will work with our merchants and suppliers to look at costs and alternative business models to ensure our operations remain profitable.

We have been requested by the Victorian Taxi Services Commission to continue providing support for the Multi Purpose Taxi Program for people with disabilities which we will do. One of the great strengths is our ability to offer services across Victoria (and indeed nationally). Hence, the elderly resident in Echuca has the same convenience of making a fare payment using a credit card as a senior business executive in Melbourne if they are in a taxi with a Cabcharge payment terminal.

For Taxi Services, it will be easier for operators to set up alternative networks in Victoria although we are confident of our ability to maintain a strong position based on our experience and the quality of our service offering. The expected increase in licences on issue in Victoria

is likely to create more opportunities to provide other services. The new regime has already impacted how the market values existing licences. We own 34 licences in Victoria which are valued at their original purchase price and hence we do not anticipate any need for write downs.

Throughout Australia, we expect service fee income to benefit from both increasing use of our Cabcharge products as the economy recovers and more general payments turnover growth as a result of greater use of contactless cards instead of cash. We also expect to benefit from a continuing upturn in international tourism. We are particularly well placed to benefit from growth in the number of visitors from China (arrivals up 18.3% in FY13) because of our arrangement with China UnionPay to accept its cards. As noted earlier, the first 2 periods of FY14 support this expectation with turnover up 5.5%.

For Cabcharge products we are planning to increase the level of web based/online services to make it even easier for customers to do business with us and provide better customer service in areas such as tracking transactions, ordering, reporting and reconciliation.

The ongoing success of our core payments business lies in our technology. We led the industry in the introduction of vouchers and payment terminals in taxis, we lead in the introduction of features such as meter interface and GPS tracking, and we lead in successful contactless card processing. In today's competitive world no company can afford to stand still and we are certainly not. In fact we intend to increase the pace of innovation. Just as we replaced paper with electronic processing we are now positioning for the new world where increasingly people will opt to pay using their phones and other devices.

Our **FAREWAY plus** engine is an example of our focus on technology and I am pleased to report that we have begun to deploy it successfully in the field. As mentioned earlier, it provides the platform for downloading additional optional applications on a commercial basis.





Left to right – Anne REIN (Group General Manager – People & Business Improvement) Rob ROOZENDAAL (Group General Manager – Information Technologies)
Andrew SKELTON (Company Secretary & Corporate Counsel) Stuart OVERELL (COO – Black Cabs) Chip Beng YEOH (Chief Financial Officer & Company Secretary)
John YOUNG (General Manager – EFT Solutions)

The first of these is the meter application which automatically records both the fare and any tolls and has “over the air” fare and toll updates. This makes fare calculation much easier for Drivers, increases transparency for consumers and reduces the potential for disputes. **FAREWAY plus** also supports new Near Field Communication (NFC) payment options which can’t be done through standard terminals.

The outlook for growth in Taxi related services income will be impacted by the changes in Victoria which I’ve already commented on. However, we will be looking to expand our bureau booking services for regional centres and establish additional services for single operators. In NSW and South Australia we expect continued growth as a result of additional licences being issued. Within all our taxi networks, we are strongly focused on improving customer service and choice for our passengers, Taxi Operators and Drivers; improving operational efficiency and enhancing our marketing efforts.

The acquisition of Maxi Taxi (Australia) Pty Ltd and related assets in 2H13 will also be earnings accretive. It provides an additional income stream and geographic diversification through licences in the ACT and Queensland. Ownership of the trademark and phone number enables us to develop this business nationally and reduces our costs since we will no longer pay external licensing fees.

We are also looking at a range of other business diversification opportunities in some States and Territories including private hire services.

In relation to CityFleet UK, there are rays of sunshine with growth in some economic sectors and improved business confidence following recent “forward guidance” by the Bank of England. This will be aided by the return to positive economic growth by some European countries in the June quarter this year. At the same time we are working with our joint venture partner to maintain strict cost controls whilst we await the inevitable more general pick up in the UK economy. We expect the business to remain profitable with a strong balance sheet.

The outlook for CDC in 2014 and beyond will be impacted by a range of factors. These include the Deane’s and Driver Group acquisitions, the full year impact of growth buses, contract indexation and the transfer of Regions 1 and 3 to new operators in October 2013. The situation will be

carefully monitored with cost reductions and improved system efficiency significant components of CDC’s strategy. Importantly, CDC has retained the contract for Region 4 with some margin reduction but with additional bus services on 17 key routes which is a great result. The new contract will take effect in August 2014.

In relation to Hunter Valley buses (outer metropolitan Regions 2 and 4), Transport for NSW has indicated it intends to negotiate new 3 year contracts with CDC with negotiations to commence in September/October 2013 and conclude by the end of 2013. The new outer metropolitan contracts will commence in July 2014 (Region 2) and October 2014 (Region 4).

In both NSW and Victoria, we are looking to expand charter work. We remain committed to growing the bus business, particularly where the regulatory framework encourages long term investment.

Given the economic and regulatory uncertainty in the near term, our focus is on growing revenue where we can and reducing costs where possible with \$2m of full year savings in place for 2014. The Board believes we are well placed for the longer term with our focus on leading technology, high standards of customer service and choice, product innovation and targeted diversification building on our Taxi and payments competence, our national focus and our experience in the land transport and logistics industries. Finally our balance sheet remains strong which enables us to continue to seek additional suitable opportunities for further growth including via acquisitions where we see value for shareholders.

We are confident that our ability to look ahead, our agility and our understanding of stakeholder needs will enable us to positively respond to challenges in the industries in which we operate, as we have done in the past.

I would like to thank all those who have contributed to our ongoing success and are helping to support our growth strategy.

Reg Kermode AM MBE
Executive Chairman

Corporate Social Responsibility

At Cabcharge our objective is to be the company of choice in the markets in which we operate. To achieve this we recognise the interdependence of financial returns, social benefits and environmental impacts. With growing investor interest in the impact of environmental, social and governance (ESG) issues on the long term performance of companies we have particularly highlighted those environmental and social issues which are central to our Company's situation. Governance issues are covered in the Chairman's and Directors' Reports and the Corporate Governance Statement.

We aim to create sustainable value for all our stakeholders including customers, passengers, the Taxi Industry, employees, shareholders, business partners and the communities which we serve. We are here for the long term – sustainability and corporate social responsibility are integral to the way we do business.

Environment

Cabcharge has implemented a range of policies to distinguish itself as an environmentally sound and responsible company. Cabcharge itself is not a significant emitter of carbon related products and so the main issue for the Group is environmental efficiency in relation to waste, water and energy. We are also responsive to the interest of many consumers in using environmentally friendly products and services. In addition we encourage Taxi operators and drivers who choose our Network services to take their own proactive steps towards reducing any negative impact they have on the environment.

Energy Efficiency and Minimising Environmental Impact

Cabcharge is dedicated to minimising its effect on the environment by following the principle of the three R's – Reduce, Re-use, Recycle:

Reduce

Initiatives to assist us in reducing our energy, water and paper resources include a "lights off" and "power off" policy in offices for all equipment including lighting that can be safely powered down when not in use. This is supported by visible signage in bathrooms, kitchens and offices. Air-conditioning systems are programmed to shut down outside of business hours. Regular maintenance of the air-conditioning system means there is a reduction in air-conditioning emissions.

All office printer and photocopiers default to double-sided printing to reduce the amount of paper used. Clients are being moved away from paper based accounting processes including using direct deposit payments rather than cheques and sending electronic rather than paper statements. Communication with clients is also moving towards electronic formats rather than hard copy newsletters. Websites and

smart phone applications have been enhanced to automate customer procedures where possible and reduce paper use. Cabcharge terminals allow receipts to be printed at the request of customers rather than automatically.

Re-use

Non-secure paper waste is reused as scrap paper for staff. Toner cartridges are refilled and reused. Air conditioner filters are washed on a monthly basis and reused rather than new filters being purchased twice a year.

Recycle

Most offices include different containers for paper, glass, plastic and other recyclable materials. Old office equipment such as computers and monitors are sent away for dismantling and recycling. Cabcharge business cards are made from recyclable paper. TCS Smash Repairs also recycles old thinners and body parts while TaxiTech recycles oil and tyres. Cardboard and non-secure paper waste is collected and recycled weekly. We continue to act as a mobile phone recycling collection point for both staff and drivers.

In the past year we have taken additional steps to reduce energy and paper usage. As part of the NSW Government's Energy Saving Scheme we introduced LED lights at our head office in Sydney and have commenced doing so in our other offices to further reduce energy consumption. While too early to fully evaluate the impact, the results are promising with a 14% reduction in head office light power usage for the first 2 months they were installed compared to the same period in the previous year.

On paper usage, we have created online training programs for taxi drivers to reduce the reliance on printed handbooks and are increasingly using electronic means to communicate with them on a range of other issues. When we do produce printed materials such as the Annual Report we use a supplier who reports under the Global Reporting Initiative (GRI) and has had their carbon neutral print program certified under the Australian Government National Carbon Offset Standard. We also offer an online e-book version of the Annual Report which shareholders can elect to receive. Since this was introduced in 2011, the number of hard copy Annual Reports mailed to shareholders has reduced from just over 7,000 to approximately 1,700 in 2013, a reduction of 76%.

Environmental considerations are also an integral part of our new product development process. Hence, the contactless Cabcharge **FASTCARD™** is designed to last for 5 years rather than 3 years for the Cabcharge silver card it replaced. Similarly, the Cabcharge **FASTeTICKET™** has been designed to take maximum advantage of recyclable materials.

Taxi Operators and Drivers

We have a strong focus on encouraging and assisting operators and drivers choosing our Network services to adopt environmentally sound practices. This includes increasing use of GPS technology to match the nearest vehicle to the customer, reducing emissions; including techniques to reduce fuel consumption and lower emissions in driver training; and



encouraging the use of fuel efficient vehicles. For example, over 10% of vehicles in our Sydney fleets are hybrid. During the year, we held discussions with suppliers of electric cars but these are not an economic proposition for the Taxi Industry at this stage. However, we did introduce the next generation of WATs vehicles, powered by light turbo diesel, which are proving very economical and driver friendly.

The Taxi Industry pioneered the use of more environment friendly fuels and we began promoting LPG many years ago. Currently, excluding Wheelchair Accessible Taxi Service (WATs) vehicles, 98% of non-hybrid taxis supported by our Networks run on LPG. In Melbourne we have worked with an LPG equipment supplier to develop an LPG conversion kit for hybrid cars. The converted cars are in high demand because of their reduced fuel consumption and increased range.

Buses – CDC

Our Associate, ComfortDelGro Cabcharge Pty Ltd (CDC) has an Environmental Charter, available on its website (www.cdcbus.com.au), which sets out its approach to addressing statutory and other environmental requirements. This includes using improved diesel engines which meet low emission Euro Standards, operating buses to the NSW Government's Clean Fleet Program Standards and including fuel efficient vehicle driving practices in driver training programs. CDC also supports the 100 Schools Planting Program organised by the Western Sydney Parklands by providing transport for school students involved in this environmental program.

Community

We believe it's important to play our role in contributing to the community, both directly and through our involvement in and support of Taxi Industry initiatives. The Taxi Industry throughout Australia makes significant contributions to the well being of communities, families and individuals. These range from the dedication of drivers who provide special care and service to the disabled, to Taxi Networks who sponsor local community groups and events, to broader campaigns to improve community safety and provide better services to those who are transport disadvantaged.

Supporting the Community

Through our Taxi Networks we supported many community initiatives during the year, mainly involving local sporting clubs, day centres, Rotary, ex-service organisations and charities where we both participated in fund raising events and made donations. We also sponsored various events where the focus was on promoting respect for all members of the community, particularly important for our Taxi drivers and their families who come from a wide range of cultural backgrounds. In addition, we provided Taxi transport for veterans on Anzac Day through our fleets in Sydney, Newcastle, Melbourne and Adelaide. We encouraged and supported staff involvement in these activities and in events such as Australia's Biggest Morning Tea for the Cancer Council, the Pink Ribbon Breakfast, the Black Dog Ride, "Tea and Sympathy" for Lifeline Australia and Mental Health First Aid, Run for the Kids and fund raising for Legacy and Children's Hospital Appeals. We are also proud of being the sponsor of the Centenary of the Dome, the State Library of Victoria and a supporter of the Alzheimer's Foundation.

Special Needs Passengers

The Taxi Industry recognises its role in providing effective, professional services to all members of the community despite the challenges that individuals may face. For many, Taxis are the only suitable form of transport available to them. The Taxi

Industry has made significant advances in providing services to those with mobility constraints over many years with Cabcharge playing an important national leadership role. We work closely with the Taxi Industry and Governments to continually improve the services we provide through both our technology and our Taxi Network subsidiaries.

During the year we continued to provide administrative and processing support for Taxi Transport Subsidy schemes (TSS) in Queensland, Victoria and the Northern Territory. Our innovative smart card technology is being used to provide greater convenience and ease of use for Scheme participants when travelling in Taxis. It also provides a high level of security and accountability for the Governments in relation to the taxpayer funds used to support these Schemes. These features, together with lower operating costs, have attracted interest from other States who currently have paper based Schemes. We successfully tendered for the first contactless TSS scheme in the ACT and commenced piloting in July. The "tap n go" facility offers many users a fast and effective way of undertaking their taxi transaction. We were also successful in our tender to provide similar services in Tasmania.



In NSW and Victoria WATs vehicles are more than 10% of our Networks' fleets and growing. In Sydney, we also provide WATs booking and dispatch services for all taxi fleets, with new technology providing better communication for all drivers on jobs available and hence assisting in reducing the reject ratio. Particularly pleasing were the results of independent research commissioned by Transport for NSW which found that around 90% of WATs users found waiting times acceptable and believed WATs/taxis provide excellent services.

As well as the number of WATs vehicles, we are also focused on vehicle features. While we have had Taxis which meet the height and boarding ramp requirements under the Disability Standards for Accessible Public Transport available since 2010, they are becoming more expensive to convert and operate which acts as a disincentive to Taxi operators.

Hence we have been working closely with car manufacturers and companies which specialise in adapting vehicles to select a next generation vehicle which meets the needs of passengers, regulators and Taxi operators. The new vehicle options for the WATs fleet include a luxury model for the Silver Service fleet as part of our commitment to helping ensure that all our passengers have access to a similar choice of service standard. This was first introduced in 2007 and demonstrated that it is possible to balance the service expectations of passengers with positive business outcomes for operators.

We also recognise that community transport can play an important role in providing services to those with mobility constraints and encourage our senior staff to assist where possible by offering to join their local community transport boards.

Of course, the challenges facing those with disabilities extend beyond transport access and support for local community initiatives such as St Lucy's Without Words Week in Sydney and regional care groups for autism spectrum and development disorders are a particular focus for our community sponsorship program.

Our Associate, CDC has an Accessibility Charter, available on its website (www.cdcbus.com.au), which sets out its approach to improving accessibility including acquiring low floor accessible buses for route services. CDC now operates over 55% accessible services on all routes and provides 100% accessible services on Saturdays and Sundays on all routes.

Safety

Safety for drivers and passengers has always been a high priority. In-taxi camera and alarm systems with 24/7 dedicated monitoring with "real time" incident review and links through to the police and emergency services have been features in our taxi fleets for many years. Safety, fatigue and dealing with different types of customers are a strong focus in all our driver training programs.

During the year 13CABS launched Tiger Team in an endeavour to reduce the number of violent attacks against Melbourne taxi drivers. The 13CABS Tiger Team is Australia's only security team dedicated solely to taxi drivers and the initiative won a 2013 Australian Security Industry Association Award for Excellence. Safety vehicles patrol Melbourne streets during peak periods with security guards and 13CABS mediators who are sent to help when drivers alert the 13CABS Contact Centre they are in distress.



Through our subsidiary Taxi Networks we continue to support and work with Transport for NSW and the NSW Taxi Council on safety issues, including Secure Taxi ranks and installation of complimentary automatic taxi phone services for hotels, pubs and clubs. In Melbourne all new drivers joining the Network undertake First Aid training as part of a trial launched by St John Ambulance which if successful will be expanded to other businesses in Victoria and then nationally.

As do others, if a driver from one of our fleets is injured or involved in an incident we provide assistance with counselling and other support services. We view taxi operators and drivers within our fleets as partners and part of the Cabcharge family. For example, we provide free BAS and GST training for operators, rest areas for drivers with facilities including internet access and social events such as barbecues and family days. Our Driver Liaison Committees provide feedback on our contact centre services as well as the dispatch technology. These provide a valuable forum for experienced operators/drivers to work with our senior managers to identify issues and potential solutions.

Supporting Taxi Industry Improvement

More generally, we work with, support and encourage the Taxi Industry across Australia. We believe in a strong and vibrant Taxi Industry with information on the latest developments in Australia and internationally, educational opportunities and exchange of views and ideas for the benefit of the entire industry. We sponsor the Australian Taxi Industry Association conference and provide assistance with State conferences. We also support other specific initiatives such as events for rural and regional taxi operators.

Cabcharge has always been a strong supporter of improved career opportunities for taxi drivers, in particular priority allocation of new taxi licences to experienced, regular taxi drivers with good customer service and safe driving records. We encourage

State Governments to consider the concept of a "weighted" seniority register which takes into account driving experience, accidents, service quality and passenger complaints in allocating new licences. We believe this would help attract and retain good drivers and improve services to the public. It could be structured so there was minimal impact on State taxi licence revenue.



Secure, Accessible and Reliable Services

Cabcharge recognises the importance of providing our customers and the community more generally with services that are safe, accessible and efficient.

The Cabcharge payment terminals and associated EMV software give the Taxi Industry the platform to provide faster and more secure processing through contactless technology with benefits for both passengers and drivers. Through the provision of terminals at no cost to taxi operators or drivers this service is available to communities across Australia. In addition, the booking and dispatch technology we use enables us to work with other Taxi Networks, at their request, to provide a range of alternative disaster recovery options so any service disruptions to the public are minimised.

Our Staff

Diversity

Cabcharge has a strong commitment to encouraging diversity at all levels within the Group. We believe this makes good business sense in encouraging innovation, ensuring a broad talent pool and responding to the diverse needs of both our customers and Taxi Industry participants. Given this context, the Company has a particular focus on women in leadership, age diversity and cultural diversity. We have made considerable progress.

At 30 June 2013, women comprised 14.3% of our senior executives, compared to an ASX 200 average of 9.7%. Out of a total workforce of 595 staff 47.7% were women, compared to 21.9% in the Australian transport industry generally (Source: Workplace Gender Equality Agency). The Board approved Diversity Policy, available on the Company's website, has a particular focus on recruitment and promotion processes. Over 90% of shortlists included at least one female candidate. Of the 9 external hires to non entry level positions, 65% were women. Of the 4 internal promotions to managerial positions, 50% were women.

Our workforce is well balanced across all age groups, bringing a range of different perspectives to our business decision making. We are particularly proud of our achievements over a long period of time in attracting staff from a wide range of cultural backgrounds, including some whose first job in Australia was with our Company and who are now in senior positions.

Professional Development

The skills and commitment of all our employees are critical to the success of Cabcharge. We recognise the role that opportunities for professional development and a supportive workplace environment play in attracting and retaining staff, improving customer service and meeting our regulatory compliance obligations. We endeavour to encourage a culture based on innovation, teamwork, achievement and accountability.

The Company has always provided a wide range of both internal and external training and development opportunities for our staff including support for graduate study in areas important to the future of our businesses. A major focus for the year was continuing to offer the opportunity for staff to undertake a workplace based Certificate IV in either Customer Contact or Frontline Management. This involves a mix of face to face training, self study and practice in the workplace. It is an important addition to our program for improving customer service and people management practices, increasing

productivity and retaining staff. There has been a very positive response from staff to this initiative which provides them with a nationally recognised qualification on successful completion. To date, 123 staff have enrolled in the Customer Contact course with 44 having completed while 36 have enrolled in the Frontline Management course with 21 having completed.

To meet our obligations and minimise risk, we have continued to maintain our focus on ensuring all relevant staff undertake Competition and Consumer Act compliance training.

During the year CDC customer contact staff working in Head Office and all Sydney depots undertook Certificate III Customer Contact training, customised for the Bus Industry. All 11 participants completed the program which incorporated recognition of prior learning for those with significant experience in customer service. Staff were very positive about the investment in their skills and development.

Employee Policies

Existing employee policies and programs include those related to merit based recruitment and promotion; internal advertising of all positions; induction; performance management; flexible work arrangements; parental leave; discrimination, harassment and bullying; resolving employee complaints; and personal use of social media, particularly focused on adverse comments relating to other staff or the Company. During the year the staff intranet site was significantly upgraded to provide easy access for all staff to a variety of content including policies, procedures and job vacancies. Managers attended an in-house refresher program on "Managing People".

Health and Safety in the Workplace

Workplace health and safety (WHS) is a high priority for the Cabcharge Group and during the year we updated our policy, systems and procedures to comply with new legislation in South Australia and updated the national Return to Work policy. We also arranged training for relevant staff. This included refresher training in relation to discrimination, harassment and bullying. Pleasingly, there were no formal staff complaints during the year on these issues apart from four workers compensation claims relating to alleged bullying which were investigated and declined by the insurer.

There was only one new workers compensation claim accepted during the year. This was for a back injury which resulted in minimal lost time.

Staff Support

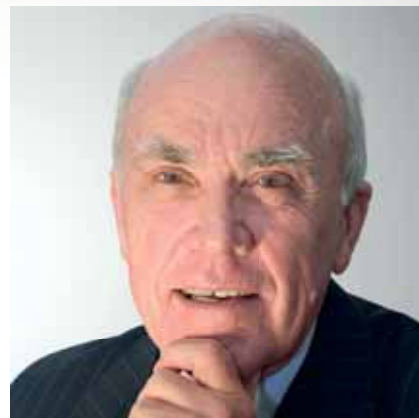
Staff have access to our Employee Assistance Plan which provides a free confidential counselling and support service for employees and their families. We have had very positive feedback from those who have used it. It also provides support to managers to assist them in dealing with staff where personal or family problems are impacting upon work performance.

A range of other benefits are available to staff such as discount movie tickets and access to private vehicle and home insurance on the same terms as those being offered to taxi operators. In response to staff suggestions, a discounted gym membership is available as part of the Company's approach to employee well being. In addition, we continued to sponsor staff and driver participation in events such as the City 2 Surf in Sydney and the Corporate Games in Melbourne to encourage staff to adopt a healthy lifestyle.

Directors' Report



Reginald Kermode AM MBE



Ian Armstrong



Russell Balding AO



Neill Ford



Philip Franet



Donald McMichael



Directors' Report

Your Directors present their report on the consolidated entity consisting of Cabcharge Australia Limited (the Company or Cabcharge) and the entities it controls (the Group) at the end of, or during, the year ended 30 June 2013.

Directors

The following persons were Directors of the Company in office at any time during or since the end of the year except as otherwise stated:

Mr Reginald Kermode AM MBE
Mr Ian Armstrong
Mr Russell Balding AO
Ms Sharon Doyle (Resigned 28 November 2012)
Mr Neill Ford
Mr Philip Franet
Mr Donnal Michael

Reginald Kermode AM MBE

Executive Chairman
Chief Executive Officer
Member of the Board since 27 July 1980

Mr Kermode founded Cabcharge in 1976. He is the Deputy Chairman of ComfortDelGro Cabcharge Pty Ltd (CDC), a Director of Cabcharge Asia Pte Limited and Director of CityFleet Networks Ltd. Mr Kermode is also a director of other Cabcharge Group entities. He is a past President of the New South Wales Taxi Council (1974-2001) and retired Director of the NSW Taxi Industry Association (1974-2000). Throughout his career, Mr Kermode was appointed to sit on a number of committees, including the Urban Transport Authority from 1981 to 1989, the NSW Government Public Transport Authority from 1997 to 2001 and the Transport Safety Advisory Committee from 1994 to 2000. In the 1980s he was a member of the NSW Transport Joint Consultative Committee that advised the NSW Government on transportation for people with disabilities which resulted in the establishment of the Disabled Transport Subsidy Scheme.

Directorships of other listed public companies held at any time during the three years to 30 June 2013 – nil.

Ian Armstrong

Non-Executive Director
Member of the Board since 17 July 2000

Special responsibilities

Chairman of the Audit & Risk Committee

Mr Armstrong is a Fellow of the Institute of Chartered Accountants in Australia. He was a partner with PricewaterhouseCoopers for 23 years of which 15 years were in the field of corporate finance.

Directorships of other listed public companies held at any time during the three years to 30 June 2013 – nil.

Russell Balding AO

Non-Executive Director
Member of the Board since 6 July 2011

Special responsibilities

Member of the Audit & Risk Committee

Mr Balding is currently Deputy Chairman, Board of Destination NSW, a Board Director of NSW Business Chamber Limited and a Member of the Board of Racing NSW. He has recently been appointed to the Board of the NSW Business Chamber. He chaired the Visitor Economy Taskforce, established by the NSW Government to develop a tourism and events strategy to double overnight visitor expenditure to NSW by 2020. Previously Mr Balding also served on the Board of Tourism NSW as well as the Transport and Tourism (TTF) Advisory Board. He was CEO of Sydney Airport Corporation Limited (2006-2011) and Managing Director of the Australian Broadcasting Corporation (ABC) (2002-2006) after being the Director of Funding, Finance and Support Services. Before joining the ABC Mr Balding was the Director of Finance of the NSW Roads and Traffic Authority. Mr Balding is a Fellow of CPA Australia and a past State President and a member of the Australian Institute of Company Directors.

Directorships of other listed public companies held at any time during the three years to 30 June 2013 – nil.

Neill Ford

Non-Executive Director
Member of the Board since 21 March 1996

Special responsibilities

Chairman of the Corporate Governance Committee
Member of the Marketing Committee

Mr Ford is the Managing Director of Yellow Cabs (Qld) Pty Limited, a company operating a fleet of 1,200 taxis and Courier vans and has in excess of 30 years' experience in taxi company management. As Chairman of Taxis Australia Pty Limited, Mr Ford represents 10,000 taxis across Australia. Mr Ford is a Director of ComfortDelGro Cabcharge Pty Ltd. Mr Ford has been appointed as a Board Member of the City of Brisbane Investment Corporation. Mr Ford is a Fellow of the Australian Institute of Company Directors and Fellow of the Australian Institute of Management.

Directorships of other listed public companies held at any time during the three years to 30 June 2013 – nil.

Philip Franet

Non-Executive Director

Member of the Board since 28 June 1985

Special responsibilities

Member of the Audit & Risk Committee

Member of the Corporate Governance Committee

Mr Franet was the Chief Executive Officer of Silver Top Taxi Service Ltd until his retirement in 2005. He is also a past President of Victorian Taxi Association. He has over 40 years experience in the Taxi Industry and has consulted to the Emirates of Dubai, Abu Dhabi and the Sultanate of Qatar on the establishment of a large Taxi organisation including the establishment of charge account services in Dubai.

Directorships of other listed public companies held at any time during the three years to 30 June 2013 – nil.

Donnald McMichael

Non-Executive Director

Member of the Board since 25 June 1996

Special responsibilities

Chairman of the Marketing Committee

Member of the Corporate Governance Committee

Mr McMichael is a member of the Australian Institute of Management and Australian Society of Australian Executives. He is an Associate of the Australian Institute of Company Directors and was formerly Chairman of Aerial Taxi Co-Op Society Limited and a Director of Yellow Cabs (Canberra) Pty Ltd, and a Director of the Fundraising Institute of Australia (ACT). He is currently CEO of the Noah's Ark Foundation.

Directorships of other listed public companies held at any time during the three years to 30 June 2013 – nil.

Company Secretaries

Andrew Skelton

Company Secretary & Corporate Counsel since 12 December 2011

Mr Skelton was appointed Company Secretary on 12 December 2011 having being with the Group since 2000. Prior to joining the Group he was a solicitor working in the Mergers and Acquisition team at Middletons Lawyers in Melbourne. Mr Skelton was Chief Operating Officer of Black Cabs Combined from 2005 until 2011. He holds a Bachelor of Law, a Bachelor of Commerce, and an MBA. Mr Skelton has completed the Graduate Diploma of Applied Corporate Governance at Chartered Secretaries Australia.

Chip Beng Yeoh

Additional Company Secretary since 8 April 2009

Mr Yeoh has been the Chief Financial Officer of Cabcharge Group since 26 February 2007. He is a member of the CPA Australia and the Institute of Singapore Chartered Accountants. He holds a Bachelor of Commerce (Accountancy, Finance & Systems) from the University of New South Wales. He is a Director of Newcastle Taxis Pty Ltd and an alternate Director of Cabcharge International Ltd.

Principal Activities and Any Significant Changes in Nature

The Group primarily is involved in taxi related services as well as having a significant interest in bus and coach services through its interest in an associate.

There were no significant changes in the nature of the activities of the Group during the year.

Dividends

Dividends paid or declared for payment since the end of the previous financial year are as follows:

Date paid or scheduled	Type	Cents per share	Paid or declared \$000
In respect of the prior year 31 October 2012	Final	18.0	21,678
In respect of the current year 30 April 2013	Interim	18.0	21,678
30 October 2013	Final	12.0	14,452

The 2013 final dividend was declared after the end of the financial year and is payable on 30 October 2013 with a record date of 27 September 2013. All dividends are fully franked at a tax rate of 30%.

Review of Operations

Cabcharge provides an alternative payment system to cash in the Taxi Industry. It has developed to be a diversified Australian technology, financial services, taxi payments and passenger land transport Company.

The Group operates predominantly in one business and geographic segment being the provision of taxi related services in Australia and through an equity accounted associate in the UK. However, an associate company which is equity accounted by Cabcharge operates in a different business segment – being the provision of bus and coach services to customers in Australia. Please see note 35 in the Consolidated Financial Statements *Operating Segment* for more details.

Today Cabcharge has led the way by being the first in-taxi payments provider to introduce contactless technology in taxis. The usage of contactless cards continues to grow.

During the year the Group acquired the business assets of Yellow Corporation Pty Ltd and obtained control of Maxi Taxi (Aust) Pty Ltd by acquiring 100% of the shares and voting interests in the company and other assets. Synergies are expected to be achieved from integration of these two companies into the Group's existing operations.

Cabcharge Group revenue was \$196.6 million for the year ended 30 June 2013 up 2.2% over the previous year. This was due to our continued focus on leading technology, high standards of customer service and choice, product innovation, targeted diversification and a lot of hard work from a very dedicated and loyal group of people.

Reported net profit after tax was \$60.6 million up 1.04% over the prior year. The 2013 result for the year includes a \$5.7 million non-cash impairment charge in relation to our investment in CityFleet Networks Ltd (2012: \$8.7 million impairment of CityFleet Networks Ltd and \$2.6 million discount on acquisition of Austaxi).

Total assets at 30 June 2013 of \$573.1 million represents an increase of \$49.7 million over 30 June 2012.

Net debt at 30 June 2013 was \$153.8 million (2012: \$115.3 million).

Net debt to equity ratio was 45.3% at 30 June 2013, compared to 36% at 30 June 2012.

The operating cash flow for the year was \$70.4 million, an increase over last year's operating cash flow of \$69.9 million.

The available liquidity at 30 June 2013 was \$51.4 million (2012: \$90.2 million), consisting of \$43.9 million (2012: \$51.2 million) in cash and \$7.5 million (2012: \$39 million) in unused facilities.

Cabcharge maintains a strong balance sheet and continues to operate comfortably within its banking covenants.

Diversification into the bus industry continues to be an important and successful part of the Group's sustainable growth strategy.

The equity accounted NPAT contribution from our associate, ComfortDelGro Cabcharge Pty Ltd (CDC) for the year grew to \$18.9 million (2012: \$17.8 million).

The equity accounting NPAT contribution from CityFleet Networks Ltd was \$1.5 million (2012: \$1.7 million).

For more detailed commentary on the Review of Operations, please see Chairman's Report.

A summary of key financial indicators is set out in the table below.

	2013	2012	2011	2010	2009
Total revenue (\$m)	196.6	192.4	184.5	174.5	173.6
Profit after tax (\$m)	60.6	60.0	46.1	57.6	61.4
Earnings per share – basic (cents)	50.3	49.7	38.3	47.8	51.0
Share capital (\$m)	138.3	138.3	138.3	138.3	138.3
Capital and reserves (\$m)	339.1	320.8	306.8	294.9	279.7
Total assets employed (\$m)	573.1	523.4	479.0	448.9	418.9
Net assets per share (excluding goodwill) (cents)	269.1	255.4	243.7	233.9	221.3
Return on contributed equity (%)	43.8%	43.4%	33.3%	41.6%	44.4%
Dividend per share (cents)	30.0	35.0	30.0	34.0	34.0
Dividends paid (\$m)	43.4	44.6	32.5	40.9	40.9
Dividend payout ratio (%)	59.6%	70.4%	78.4%	71.0%	66.7%
Franking account balance at 30% tax (\$m)	57.9	59.7	59.4	55.2	54.9

Significant Changes in the State of Affairs

There were no significant changes in the state of affairs of the Group during the year under review.

Events subsequent to balance date

NSW Bus Contract Tender – Region 4

On 28 August 2013 Transport for New South Wales awarded the Region 4 Metropolitan Bus Contract in NSW to ComfortDelGro Cabcharge Pty Ltd (CDC). Services under this new contract will commence in August 2014. The Region 4 contract is currently operated by Hillsbus Co Pty Ltd, a wholly owned subsidiary of CDC.

Other than the matter above, no other matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Group, the results of those operations, or the state of affairs of the Group in subsequent financial years.

Future Developments

The Victorian Government has capped the level of service fee for the electronic payment of fares at 5%. As announced on 30 May 2013 this decision will impact Cabcharge's taxi service fee revenue by approximately \$11 million per year. The impact of a reduction in the level of service fee may be mitigated by an increase in electronic payments generally and a possible improved service fee base in the transaction processing market in Victoria. Other mitigating factors could include a resumption of regular fare increases in Victoria and a renegotiation of the fees paid to taxi networks, transaction acquirers and bank card issuers. In light of the above it is not possible to predict the actual impact of a reduction in the service fee in Victoria at this time.

The Group will continue to pursue opportunities to grow revenue and reduce costs during the next financial year. This will require a focus on leading technology and product innovation, high standards of customer service, and targeted diversification that builds on the Group's taxi and payments competence, national presence and experience in the land transport and logistics industries.

Environmental Issues

The Group's operations are not regulated by any particular and significant environmental regulations under a law of the Commonwealth or of a State or Territory.

Directors' Interests in Shares

The relevant interest of each Director in the share capital of the Company at the date of this report is as follows:

	Note	Direct Interest Shares	Indirect Interest Shares	Total
Reginald Kermode AM MBE		100,000	–	100,000
Ian Armstrong		250,000	–	250,000
Donnald McMichael	1	500	15,530	16,030
				366,030

1 12,500 Fully paid Ordinary Shares held by Gracious Investments Pty Ltd atf Donren Holdings Superannuation Fund and 3,030 CABSRU (a self funding instalment warrant issued by RBS) held by Gracious Investments Pty Ltd atf Donren Holdings Superannuation Fund.

Share Options

No share options were granted during the year and to the date of this report, and there were no options outstanding at the end of the financial year.

Contracts with Directors

There are no contracts –

(i) to which a Director is a party or under which a Director is entitled to a benefit, or

(ii) that confers a right to call for or deliver shares in, or debentures of or interests in a registered scheme made available by the Company or a related body corporate.

Other Interests

No Director has relevant interests in, or rights or options over debentures, or interests in a registered scheme made available by the Company or a related body corporate.

Meetings of Directors

The number of Directors' Meetings which Directors were eligible to attend (including Committee Meetings) and the number attended by each Director during the year ended 30 June 2013 were:

	Director's Meetings		Committee Meetings					
			Audit & Risk Committee		Corporate Governance Committee		Marketing Committee	
	Number Eligible to Attend	Number Attended	Number Eligible to Attend	Number Attended	Number Eligible to Attend	Number Attended	Number Eligible to Attend	Number Attended
Reginald Kermode AM MBE	14	14	nm	nm	nm	nm	nm	nm
Ian Armstrong	14	14	4	4	nm	nm	nm	nm
Russell Balding AO	14	13	4	4	nm	nm	nm	nm
Sharon Doyle ¹	7	5	nm	nm	nm	nm	nm	nm
Neill Ford	14	11	nm	nm	1	1	6	6
Philip Franet	14	13	4	4	1	1	nm	nm
Donnald McMichael	14	14	nm	nm	1	1	6	6

nm – not a member of the relevant committee

¹ Resigned 28 November 2012

Remuneration Report (audited)

a) Details of the Key Management Personnel (KMP)

The KMP of the **Group** include the Executive Director and the following executive officers: –

Name of KMP	Position
(i) Executive Director	
Mr Reginald Kermode AM MBE	Executive Chairman and Chief Executive Officer
(ii) Non-Executive Directors	
Mr Ian Armstrong	Non-Executive Director
Mr Russell Balding AO	Non-Executive Director
Ms Sharon Doyle (Resigned 28 November 2012)	Non-Executive Director
Mr Neill Ford	Non-Executive Director
Mr Philip Franet	Non-Executive Director
Mr Donnald McMichael	Non-Executive Director
(iii) Company Secretary	
Mr Andrew Skelton	Company Secretary & Corporate Counsel
(iv) Senior Executives	
Mr Sai Kancharla	Deputy Chief Financial Officer
Mr Fred Lukabyo	Group Chief Operating Officer – Taxi Operations
Ms Anne Rein	Group General Manager – People and Business Improvement
Mr Rob Roozendaal	Group General Manager – Information Technology
Mr Chip Beng Yeoh	Chief Financial Officer & Company Secretary

b) Overview

The Groups remuneration policies and practices are designed to align the interests of staff and shareholders while attracting, retaining and appropriately rewarding staff members who are critical to its growth and success. The Board maintains a Corporate Governance Committee whose objective is to oversee the formulation and implementation of remuneration policy and makes recommendations to the Board on remuneration policies and packages applicable to Directors.

Remuneration Structure – Non-Executive Directors

Non-Executive Directors' fees are determined within an aggregate Directors fee pool which is periodically recommended for shareholders' approval. The maximum aggregate fees payable to Non-Executive Directors is currently \$800,000 which has not been changed since 2007.

Fees paid to Non-Executive Directors are set at levels which reflect both the responsibilities of, and time commitments required from, each Non-Executive Director to discharge his/her duties. Non-Executive Director fees are reviewed periodically by the Board to ensure they are appropriate for the duties performed, including Board committee duties. Other than statutory superannuation, Non-Executive Directors are not entitled to retirement allowances.

Remuneration Structure – Executive Director and Senior Executives

In setting remuneration arrangements, reference has been made to the current employment market in which the Group operates, knowledge and experience in shaping the future of the company, contribution to achieve market leadership through innovation in services and technologies, business acquisitions, future growth through diversification and experience to operate in a regulated environment.

The Board believes that Executives should do their job well, achieve what is expected of them, and do so consistently without any substantial degree of variation, and that in return, executives should be paid well having regard to market expectations and without a substantial degree of variation. However, in order to facilitate the adoption of a more contemporary remuneration framework, the Board has, with the assistance of expert external advisors, adopted a Long Term Incentive Plan under which offers are expected to be made to particular executives during FY 2014.

Executive Director and senior executive remuneration comprised of the following elements:

Fixed Annual Remuneration (FAR)

FAR is the aggregate of the various forms of benefit provided to an executive on an ongoing basis and by nature it is not linked to any company performance. The predominant part of FAR is base salary and executives are able to apply flexibility in the use of non-cash benefits such as superannuation contributions, provision of motor vehicles and salary sacrifice benefits in accordance with relevant taxation office guidelines. The value of the benefits included in FAR is set out under the heading of salary and fees. FAR is reviewed annually under normal circumstances. FAR does not include any guaranteed base pay rises.

The evaluation of the performance of senior executives is conducted annually on a one-on-one basis by the CEO with reference to the divisions they represent and their contribution to overall Group performance. Executives are rewarded primarily based on short-term performance rather than long-term as the taxi transport industry operates in a regulated environment. During the financial year all the divisions performed well despite difficult economic conditions, with revenue growing by 2.2% (2012: 4.2%) and there was fleet growth of 1.4% (2012: 6.9%).

In the case of the Executive Chairman, the base salary package is determined by the Corporate Governance Committee and the Board on an annual basis based on the benchmarking information from external remuneration consultants. The base salary package for the executive Chairman reflects his dual role as Chairman and Managing Director. The Company's growth from a small operation to one of a top 200 ASX listed company was the result of Mr Kermode's vision and tireless effort. The fixed remuneration reflects his responsibilities in driving and managing the diversification strategy of the Group through associated companies. Considering his contribution, it is more appropriate to reward him with short-term remuneration rather than long-term. His vision of diversification into the bus industry continues to be an important and successful part of our sustainable growth strategy. Profit from associates grew by 5% over the previous year (2012: 30.5%).



Short-Term Incentives (STI) and at Risk Remuneration

Potential STI available is set at a level so as to provide sufficient incentive to executives to achieve targets and such that the cost to the Company is reasonable in the circumstances.

STI is linked to and measured against both financial and non-financial key performance indicators (KPIs).

The financial KPIs are revenue growth, NPAT, costs against budget and EBITDA.

The non-financial KPIs are business strategy planning and delivery, fleet growth, people management, realisation of discount on acquisition and successful integration of new acquisitions into our existing business.

In the case of the Executive Chairman, STI is decided by the Corporate Governance Committee and the Board based on the performance against both financial and non-financial KPIs. These KPIs are set each year to take account of current business plans and conditions which are aligned with shareholder expectations and sustainable value creation.

Historically, all STI payments were paid as a bonus. Considering the difficult economic conditions no bonus payments have been made to any current KMPs during FY 2011, FY 2012 or FY 2013.

STI payment is not guaranteed and will be at the discretion of the Board and the Managing Director.

Long-Term Incentives (LTI)

The Board has established a Long Term Incentive Plan (LTIP). Whilst no performance rights or options have been offered under the LTIP, offers are expected to be made during FY 2014. Key elements of the LTIP include a 4 year performance period and no re-testing of performance.

Service Agreements

Contracts for services between Companies within the Group and KMP are typically of unlimited duration, the terms of which are not expected to change in the immediate future. Upon retirement KMPs are paid employee benefit entitlements accrued to the date of termination.

External remuneration consultants

In the case of the Executive Chairman, the FAR and STI are determined by the Corporate Governance Committee and the Board on an annual basis based on the benchmarking information from external remuneration consultants. During the year the Corporate Governance Committee engaged HLB Mann Judd to provide a CEO benchmark report and to consider the key components of executive remuneration for a CEO. The Board is satisfied that the processes and procedures in place were such that the remuneration recommendations made were free from any undue influence. The Board has reviewed and confirmed that the approach to the remuneration consultant has been in line with both the legislation and our company values. The amount paid to HLB Mann Judd for provision of the benchmark report and other advice was \$14,245.

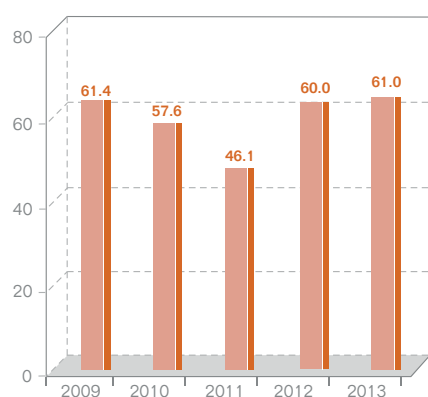
Consequences of performance on shareholder wealth

In considering the Group's performance and benefits for shareholder wealth, the Corporate Governance Committee has regard to the following indices in respect of the current financial year and the previous four financial years.

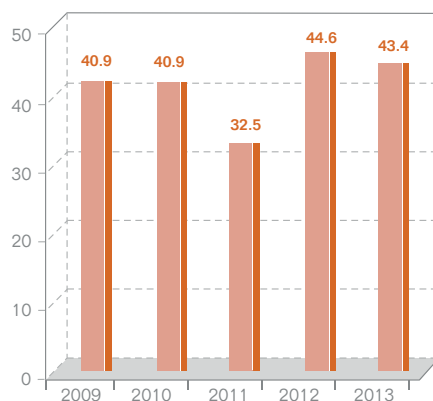
	2013	2012	2011	2010	2009
Profit after tax (\$m)	60.6	60.0	46.1	57.6	61.4
Dividends paid (\$m)	43.4	44.6	32.5	40.9	40.9
Return on contributed equity (%)	43.8%	43.4%	33.3%	41.6%	44.4%
Change in share price	(\$0.97)	(\$0.15)	\$0.01	(\$0.02)	(\$3.04)
Total remuneration (\$m)	34.0	32.8	30.3	30.4	28.9

Over the last 3 years (2011-2013) profit has grown by a Compound Annual Growth Rate of 14.6% as compared to growth in total remuneration of only 5.9%.

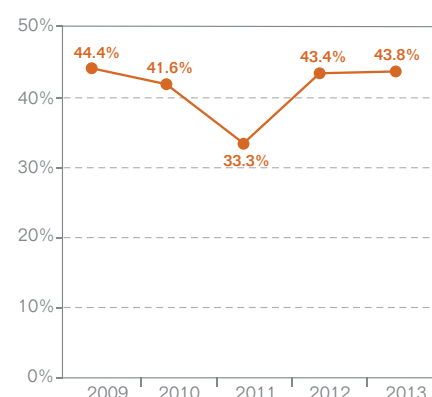
Profit after tax (\$m)



Dividends paid (\$m)



Return on contributed equity (\$m)



c) Remuneration Disclosure

	Short-term benefits			Post-employment benefits				
	Salary and fees (\$)	Non-cash benefits ¹ (\$)	Cash bonus (performance related) (\$)	Super-annuation contributions (\$)	Long-term benefits ¹ (\$)	Termination benefits (\$)	Total (\$)	Performance related %
2013 Year:								
Non-Executive Directors								
Ian Armstrong	88,618	–	–	27,745	–	–	116,363	–
Russell Balding AO	102,626	–	–	9,236	–	–	111,862	–
Sharon Doyle (Resigned 28 Nov 2012)	39,430	–	–	3,538	–	–	42,968	–
Neill Ford	109,564	–	–	9,861	–	–	119,425	–
Philip Franet	99,497	–	–	25,991	–	–	125,488	–
Donnald McMichael	112,374	–	–	10,114	–	–	122,488	–
Total remuneration for Non-Executive Directors for 2013 year								
	552,109	–	–	86,485	–	–	638,594	
Executive Director								
Reginald Kermode AM MBE	1,900,016	24,984	–	–	74,261	–	1,999,261	–
Total remuneration for Executive Director for 2013 year								
	1,900,016	24,984	–	–	74,261	–	1,999,261	
Company Secretary								
Andrew Skelton	481,118	14,288	–	16,403	8,933	–	520,742	–
Total remuneration for Company Secretary for 2013 year								
	481,118	14,288	–	16,403	8,933	–	520,742	
Other Executives								
Sai Kancharla	256,319	–	–	17,353	3,755	–	277,427	–
Fred Lukabyo	387,160	35,141	–	18,304	6,664	–	447,269	–
Anne Rein	290,941	2,579	–	24,062	10,792	–	328,374	–
Rob Roozendaal	258,131	–	–	21,879	4,140	–	284,150	–
Chip Beng Yeoh	430,517	–	–	23,802	16,186	–	470,505	–
Total remuneration for other Executives for 2013 year								
	1,623,068	37,720	–	105,400	41,537	–	1,807,725	
Total for 2013 year								
	4,556,311	76,992	–	208,288	124,731	–	4,966,322	

¹ Accruals for annual leave are disclosed as non-cash benefits. Long-term benefits represent provisions for long service leave.

	Short-term benefits			Post-employment benefits				
	Salary and fees (\$)	Non-cash benefits ¹ (\$)	Cash bonus (performance related) (\$)	Super-annuation contributions (\$)	Long-term benefits ¹ (\$)	Termination benefits (\$)	Total (\$)	Performance related %
2012 Year:								
Non-Executive Directors								
Ian Armstrong	39,054	–	–	49,671	–	–	88,725	–
Russell Balding AO (From 6 July 2011)	72,131	–	–	6,492	–	–	78,623	–
Sharon Doyle [#] (From 12 December 2011 – formerly other Executive)	40,078	–	–	3,607	–	–	43,685	–
Neill Ford	88,231	–	–	7,941	–	–	96,172	–
Philip Franet	50,497	–	–	49,738	–	–	100,235	–
Peter Hyer (Resigned 21 October 2011)	32,283	–	–	–	–	–	32,283	–
Donnald McMichael	86,368	–	–	7,773	–	–	94,141	–
Total remuneration for Non-Executive Directors for 2012 year	408,642	–	–	125,222	–	–	533,864	
Executive Director								
Reginald Kermode AM MBE	1,900,016	177,610	–	–	54,669	–	2,132,295	–
Total remuneration for Executive Director for 2012 year	1,900,016	177,610	–	–	54,669	–	2,132,295	
Company Secretary								
Sharon Doyle [#] (Resigned 12 Dec 2011)	238,613	18,862	–	7,843	–	454,242	719,560	–
Andrew Skelton	423,282	–	–	15,674	22,284	–	461,240	–
Total remuneration for Company Secretary for 2012 year	661,895	18,862	–	23,517	22,284	454,242	1,180,800	
Other Executives								
Sai Kancharla	230,963	–	–	26,152	23,582	–	280,697	–
Fred Lukabyo	370,886	35,141	–	15,731	34,936	–	456,694	–
Anne Rein	267,601	5,212	–	47,400	11,974	–	332,187	–
Rob Roozendaal	225,843	–	–	47,598	7,879	–	281,320	–
Chip Beng Yeoh	431,648	29,913	–	38,369	18,097	–	518,027	–
Total remuneration for other Executives for 2012 year	1,526,941	70,266	–	175,250	96,468	–	1,868,925	
Total for 2012 year	4,497,494	266,738	–	323,989	173,421	454,242	5,715,884	
[#] Total remuneration for Sharon Doyle for 2012 year as a Non-Executive Director and Company Secretary. Termination pay includes 1 year's pay on the resignation after 18 years of service.								
	278,691	18,862	–	11,450	–	454,242	763,245	

¹ Accruals for annual leave are disclosed as non-cash benefits. Long-term benefits represent provisions for long service leave.

d) Corporate Governance Overview

At the Company's last Annual General Meeting held on 28 November 2012 more than 25% of the votes cast were against the resolution for adoption of the Remuneration Report for the year ended 30 June 2012. As a consequence, a spill motion of the Board was put to the AGM held on 28 November 2012. The spill motion was defeated with over 86% of votes cast against it.

In response to the vote against our 2012 Remuneration Report and broader consultation with shareholders and proxy advisors, the Board's key actions and comments are summarised as follows:

Board's key actions and comments

- On the matter of separating the role of the Chairperson and Chief Executive Officer the Board respects the views expressed by various groups. As Mr Kermode's enormous contribution to the Company and his commitment to diversify the business is coming to fruition, the Board believes Mr Kermode should continue in his dual role in the interest of shareholders so long as he maintains his current level contribution to and leadership of the Group. Mr Kermode brings his analytical and independent judgement to all relevant issues within the scope of Chairmanship and discharges his duties effectively.

- The Board received advice during the year that the overall number of Non-Executive Directors is higher than the median number of Non-Executive Directors at comparable companies. Consequently, the Board favours turnover of existing Non-Executive Directors rather than additional recruitment as the most appropriate process of achieving the right balance of perspective and skills going forward. As a result, 2 members of the Board have indicated their intention to resign within the next 3 years.
- The Board considers that it consists of a majority of independent Directors.
- STI is linked to and measured against both financial and non-financial performance indicators. Financial indicators include revenue growth, NPAT and EBITDA. Non-financial indicators include fleet growth, new acquisitions and successful integration of new acquisitions. No bonus payments or other STI payments have been made to any current KMPs during FY 2011, FY 2012 or FY 2013.
- The Board has established a Long Term Incentive Plan (LTIP). Whilst no performance rights or options have been offered under the LTIP, offers are expected to be made following the next review of the Company's internal structure. Key elements of the LTIP include a 4 year performance period and no re-testing of performance.
- The Managing Director's pay includes his dual role as Chairman and Managing Director. Since listing, net assets have grown from \$89 million in 2000 to \$339 million in 2013. This is in addition to dividend paid/payable from 2000 to 2013 of \$371 million. The total fully franked dividend per share paid/payable since listing in December 1999 is \$3.18.

Indemnification and insurance of officers and auditors

The Company has agreed to indemnify the current Directors of the Company against all liabilities to another person (other than the Company or a related body corporate) that may arise from their position as Directors of the Company and its controlled entities, except where the liability arises out of conduct involving a lack of good faith. The agreement stipulates that the Company will meet the full amount of any such liabilities, including costs and expenses.

The Company has also agreed to indemnify the current Directors of its controlled entities for all liabilities to another person (other than the Company or a related body corporate) that may arise from their position, except where the liability arises out of conduct involving a lack of good faith. The agreement stipulates that the Company will meet the full amount of any such liabilities, including costs and expenses.

Since the end of the previous financial year the Company has paid insurance premiums, the total of which is not permitted to be disclosed, in respect of Directors' and officers' liability and legal expenses, insurance contracts, for current and former Directors and officers, including senior executives of the Company and Directors, senior executives and secretaries of its controlled entities. The insurance premiums relate to costs and expenses incurred by the relevant officers in defending proceedings, whether civil or criminal and whatever their outcome; and other liabilities that may arise from their position, with the exception of conduct involving a wilful breach of duty or improper use of information or position to gain a personal advantage.

There has been no indemnification of the current auditors, nor have any insurance premiums been paid in respect of the current auditors since the end of the previous year.

Non-audit services by auditors

Non-audit services provided by KPMG Australia, the auditors of the Group, were for the provision of taxation compliance services for which fees were paid or payable of \$150,900. In 2012, the fees for non-audit services (being taxation and administrative services) were \$98,174.

The Board has considered the non-audit services provided during the year by the auditor and in accordance with written advice provided by resolution of the Audit & Risk Committee, is satisfied that the provision of those non-audit services during the year by the auditor is compatible with, and did not compromise, the auditor independence requirements of the *Corporations Act 2001* for the following reasons:

- all non-audit services were subject to the corporate governance procedures adopted by the Company and have been reviewed by the Audit & Risk Committee to ensure they do not impact the integrity and objectivity of the auditor; and
- the non-audit services provided do not undermine the general principles relating to auditor independence as set out in APES 110 Code of Ethics for Professional Accountants, as they did not involve reviewing or auditing the auditor's own work, acting in a management or decision making capacity for the Company, acting as an advocate for the Company or jointly sharing risks and rewards.

Details of the amounts paid to the auditor of the Group, KPMG Australia, and its related practices for audit and non-audit services provided during the year are set out in note 30 of the Consolidated Financial Statements.

The lead auditor's independence declaration is set out on page 27 and forms part of the Directors' Report for the financial year ended 30 June 2013.

Rounding off

Cabcharge is a company of the kind referred to in ASIC Class Order 98/100 dated 10 July 1998 and in accordance with that Class Order, amounts in the financial report and the Directors' Report have been rounded off to the nearest thousand dollars, unless otherwise indicated.

Signed in accordance with a resolution of the Board of Directors.



Neill Ford
Director



Philip Franet
Director

Dated at Sydney this 26th day of September 2013.

Auditor's Independence Declaration



Lead Auditor's Independence Declaration under Section 307C of the *Corporations Act 2001*

To: the Directors of Cabcharge Australia Limited

I declare that, to the best of my knowledge and belief, in relation to the audit for the financial year ended 30 June 2013 there have been:

- (i) no contraventions of the auditor independence requirements as set out in the *Corporations Act 2001* in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.

A handwritten signature in black ink, appearing to be 'KPMG'.

KPMG

A handwritten signature in black ink, appearing to be 'Mark Epper'.

Mark Epper
Partner

Sydney
26 September 2013

Corporate Governance Statement

for the year ended 30 June 2013

The Board of Cabcharge Australia Limited is responsible for the corporate governance of the Company. This statement reflects the key features of Cabcharge's corporate governance framework. Cabcharge continues to place great importance on corporate governance, as the Board believes that proper governance is vital to the overall wellbeing of our Company and the comprehensive framework that the Board has adopted reflects Cabcharge's dedication in this area. The manner in which the Company is operated, in accordance with its corporate governance framework, ensures that Cabcharge not only allows the Group to operate as efficiently as possible but also gives it the scope to properly assess and analyse any potential risks that may arise from time to time.

Charter

The roles and responsibilities of the Cabcharge Board of Directors are set out in the Cabcharge Board Charter. The Board's responsibilities include:

- The Group's corporate governance principles, including the establishment of Committees;
- Supervision of the Group's general affairs and operations by working with management within the Group to establish strategic and financial objectives;
- Monitoring the financial and overall performance of the Group's management in each area;
- Ensuring that the risk management procedures in place are effective and operational (including appropriate reporting mechanisms);
- Overall control and continuous review of the Group's major capital expenditure and expansion;
- Review of compliance relating to statutory requirements, the Company's constitution and approval of HR policies;
- Ensuring effective succession plans relating to senior management personnel are in place;
- Approval of annual and half-yearly reports;
- Reporting to shareholders.

The Cabcharge Board of Directors may delegate any of its functions or powers to a committee, an officer of a Group company, or any other person in the ordinary course of business. This includes the day to day administration of its assets, with appropriate financial limits approved and varied from time to time by the Board including ensuring that assets are adequately insured where necessary; that detailed market investigations and effective due diligence are carried out on proposed investments or acquisitions; that capital required to develop the Company's portfolio of investments, proposed investments or acquisitions as well as general working capital requirements is adequate; and that there is effective risk management, financial management and compliance management of the Company's assets.

Board Composition

There are currently six members of the Cabcharge Board and details of their experience, qualifications and special responsibilities (Committee membership) are set out in the Directors' Report on page 17.

Independence

In accordance with the ASX's Corporate Governance Principles and Recommendations, the Board continuously assesses the independence of each Director. The Board classifies an independent Director to be a Director that is independent of management, in addition to being free of any business or other relationship that could materially conflict or interfere with the exercise of unfettered judgement. The majority of the Board is considered to be independent. The Board comprises five Non-Executive Directors

and one Executive Director who is the Chief Executive Officer and Chairman. Of the five Non-Executive Directors the following Directors are considered to be independent:

Mr Ian Armstrong

Mr Russell Balding AO

Mr Philip Franet

Mr Donald McMichael

As a result of consideration given by the Board it has been determined that none of the Directors listed above have any relationships which breach the materiality threshold or that in the context of the activities as a whole, none of these Directors have relationships considered to compromise their independence.

All Directors are also entitled to seek independent professional advice at the expense of Cabcharge on matters pertaining to their roles as Directors.

The Taxi Industry is a unique and very specialised Industry and because of the Non-Executive Directors' commercial knowledge and expertise within the Taxi Industry and Transport Industry generally, the Board considers that these Directors are able to effectively carry out their responsibilities in accordance with the Board Charter.

In addition, even though it is recommended by the Guidelines that the roles of Chairperson and Chief Executive Officer ("CEO") should not be exercised by the same individual, Mr Kermode has held these positions since 27 July 1980. Commencing in 1976, Mr Kermode's leadership and expertise within the Taxi and Transport Industries, together with his long term vision for Cabcharge, has seen the Company grow from a small operation to a top 200 ASX listed company. The success and continued diversity and growth of the Group are largely attributable to Mr Kermode's performance and vision for the Cabcharge Group as Chairman and Chief Executive Officer. Given the overall success of the Company the Board believes that the quality of analytical judgement that Mr Kermode brings to all relevant issues affecting the Group warrant that the role of Chairman and Chief Executive Officer remain with Mr Kermode for as long as he maintains his current level of contribution to and leadership of the Group.

Disclosure

Cabcharge Directors have strict obligations relating to their disclosure of any share trades or material contracts or other relationships with the Group in accordance with the provisions of the *Corporations Act 2001* and ASX Listing Rules. Directors must also declare any conflict of interest in relation to a matter before the Board.

Education

Directors participate in an induction program upon appointment and are also encouraged to undertake programs of continuing education to ensure that Board Members are kept up to date not only with developments within the Taxi and Transport Industries generally, but also to understand corporate strategy, financial position, culture, values and developments within statutory and governance guidelines, including receiving periodic presentations by corporate legal advisors specialising in Trade Practice matters.

Operations and Continuous Review

The Board meets regularly with a comprehensive agenda which is specifically designed for each meeting to ensure that in addition to regular operational issues other matters that require discussion, guidance or review are brought to the Board's attention. Management is invited to attend Board discussions as and when required. In addition to the meetings which are allocated at the commencement of each year, meetings may be called at any time for discussion on any issue required. The performance, policies and practices of the

Board and the Group are reviewed on an annual basis. The reviews are considered to be important and informative to the Board as they are useful tools to assist in identifying areas requiring tighter control, general improvement or an overall review of specific or general Group Operations.

Appointment of Directors

The Board of Directors has developed criteria for Director appointments, with the criteria aimed at selecting Directors who are capable of contributing to the overall operation of the Company, have a thorough knowledge of various aspects of the Industry and are motivated to perform to the best of their ability whilst serving Cabcharge as a Director. All Cabcharge Directors must meet the following criteria:

- Ability to provide and apply expertise to the Group's operations;
- Understand the complexities of the Taxi Industry and Transport Industry generally;
- Be willing to contribute meaningful and appropriate input into discussions and demonstrate decision making skills taking into account both the present and the future;
- Have a thorough understanding of the statutory framework of the Taxi and Transport Industries and the complexities involved and to be prepared to engage in continuous education;
- Demonstrate a knowledge of the proper management and control of shareholder interests within the Group;
- Work as a team with other Directors and management and feel confident to express their views on any matter relating to the operations of the Group.

At the commencement of the 2013 Financial Year, the Nomination Committee consisted of:

Mr Ian Armstrong (Chairman)
Mr Russell Balding AO
Mr Philip Franet

During the year ended 30 June 2013, the Board of Directors established a Corporate Governance Committee with responsibility for nominations and remuneration as well as oversight of the corporate governance statement, governance policies and related matters.

The Corporate Governance Committee consists of:

Mr Neill Ford (Chairman)
Mr Philip Franet
Mr Donald McMichael

Directors and their terms in office

Name	Years
Mr Reginald Kermode AM MBE	33
Mr Ian Armstrong	13
Mr Russell Balding AO	2
Ms Sharon Doyle	resigned 28/11/12
Mr Neill Ford	17
Mr Philip Franet	28
Mr Donald McMichael	17

New Directors are given a letter of appointment setting out the terms of the appointment and the time commitment envisaged. New Directors are provided with a copy of the Company's Constitution and other relevant information such as the Share Trading Policy.

The Chairman is responsible for ensuring that new directors meet with members of the executive team and are formally briefed on corporate strategy. Site visits form part of the induction process.

Ethical Standards

Share Trading

Cabcharge has in place a Policy concerning trading in Cabcharge securities by Directors, officers and employees. The Cabcharge Policy in relation to the trading of Cabcharge shares encompasses the following:

- Dealing Rules clearly identify the Directors, Officers and employees who are restricted from trading (Designated Officers);
- The prohibitions under the law and the requirements of the policy. The policy makes it clear that it is inappropriate for the Designated Officer to procure or to trade when the Designated Officer has information relating to the performance of the Group that has not yet been disclosed to the public. Designated Officers are also aware of the need to enforce confidentiality with external advisors;
- The obligation to notify either the Chairman or the Chief Executive Officer;
- Confirmation of any trading;
- Permissible trading windows;
- The extent to which there is discretion to permit trading by Designated Officers in specific circumstances;
- The prohibition on Designated Officers from entering into transactions in associated products which operate to limit the economic risk of their security holdings in the Company.

Code of Conduct

The Cabcharge Board has established a Code of Ethics and Conduct to guide its Directors, the Chief Executive Officer, the Chief Financial Officer and its key executives in relation to:

- The practices necessary to maintain confidence in Cabcharge's integrity;
- The responsibility and accountability of individuals for reporting and investigating reports of unethical practices.

The Code of Ethics and Conduct addresses the following issues:

- Conflicts of interest – managing situations where the interest of a private individual interferes or appears to interfere with the interests of Cabcharge as a whole;
- Corporate opportunities – preventing Directors and key executives from taking advantage of property, information or position or opportunities arising from these for personal gain or to compete with Cabcharge;
- Confidentiality – restricting the use of non-public information except where disclosure is authorised or legally mandated;
- Fair dealing – by all employees with Cabcharge's customers, suppliers, competitors and employees;
- Protection of and proper use of the Company's assets – protecting and ensuring the efficient use of assets for legitimate business purposes;
- Compliance with laws and regulations – active promotion of compliance;
- Encouraging the reporting of unlawful/unethical behaviour;
- Active promotion of ethical behaviour and protection for those who report violations in good faith.

Diversity

The ASX Corporate Council introduced an amendment to its ASX Corporate Governance Principles and Recommendations in July 2010 aimed at addressing diversity and in particular the representation of women on boards and in senior management roles. Cabcharge values diversity in the workforce as a reflection of the community in which it operates. Cabcharge's commitment to diversity in the workplace includes background, gender, ethnicity, disability, culture and experience. Currently women represent 47.7% of the total workforce. Women comprise 14.3% of our senior executives (KMPs), compared to an ASX 200 average of 9.7%. At the commencement of the year the Board included a female Director who unfortunately resigned during the year. The Board is committed to increasing diversity at this level and may seek external assistance to identify suitable female candidates if thought necessary. In addition to the Company's Diversity Policy, informal processes are in place for monitoring diversity.

The Company's Diversity Policy refers to the following measurable objectives for achieving gender diversity:

- Any short list of prospective appointees should include at least one female candidate;
- Gender diversity inside the Company should exceed the gender diversity of the Company's key commercial stakeholder groups – taxi operators and taxi drivers.

Remunerate Fairly and Responsibly

The Board has determined that the functions of the Remuneration Committee be undertaken by the Corporate Governance Committee. The Corporate Governance Committee has a minimum of three Non-Executive Directors as members, the majority being Independent Directors.

The Corporate Governance Committee consists of:

Mr Neill Ford (Chairman)
Mr Philip Franet
Mr Donald McMichael

The Cabcharge Group aims to reward executives in accordance with their positions and responsibilities within the Group so as to:

- Reward executives for Group, business unit and individual performance against targets set by reference to appropriate benchmarks i.e. overall Group performance and individual unit performance;
- Align the interests of executives with those of shareholders; and
- Ensure remuneration is competitive by market standards.

In determining the level and make up of the Executive Chairman's remuneration, the Remuneration Committee reviews comparative listed companies in addition to seeking advice from independent advisors. The Chairman of the Committee, Mr Neill Ford, is not considered independent. However, the Board believes that his experience of remuneration matters makes his appointment a valuable transition measure to an independent Chairman.

There are currently no options issued to any Directors or Executives. The remuneration of key management personnel is set out on pages 24 to 25 of the Directors' Report. Bonus payments to Executives are discretionary and in determining if an Executive should be paid a bonus, the performance of each Executive is carefully reviewed on an annual basis and when appropriate the Executive is paid a bonus amount commensurate to the Executive's performance for the preceding 12 months. In relation to Board Remuneration independent advice is sought in relation to fees paid to Directors and any increase in the amount available for Board Remuneration must be approved by the shareholders at an Annual General Meeting.

The Board recognises the need to consider the input of Directors during any year and constantly reviews its obligations to shareholders by monitoring the performance of each Director.

Company Audit

The Audit Committee consists of:

Mr Ian Armstrong (Chairman)
Mr Russell Balding AO
Mr Philip Franet

The Audit Committee Charter involves a number of policies and practices to ensure the Committee's independence and effectiveness. These include:

- The Committee consists entirely of independent Non-Executive Directors all of whom are financially literate. The Chairman of the Audit Committee, Mr Ian Armstrong, has extensive qualifications as a former partner of PricewaterhouseCoopers;
- The Audit Committee has unfettered access to the Chief Financial Officer, financial records of the Group, management and the Group's external Auditors.

The Audit Committee is responsible for review of:

- The financial reporting process;
- The system of internal control;
- Management of financial risks;
- The audit process;
- Compliance with laws and regulations;
- Compliance with the Company's Code of Ethics and Conduct.

The Audit Committee meets with the external Auditor at least three times a year independently of the Chief Financial Officer and other accounting management and staff. The Committee is responsible for the overseeing of management in relation to the preparation of the Group's financial statements and financial disclosure.

The Audit Committee may conduct an investigation into any financial matter as it sees fit. During the year an internal Auditor, independent of Cabcharge was engaged for the purposes of undertaking an Internal Audit Review.

Details on the number of meetings of the Audit Committee held during the year and attendees at those meetings are set out in the Directors' Report on page 21.

During the year the Risk Oversight & Management Committee was disbanded, with its functions reverting to the Audit Committee. The Audit Committee is now named 'Audit & Risk Committee'.

The Committee oversees operational risk, reporting risk, compliance risk and security risk assumed by the Group in the course of carrying on its business. The Board has received assurance from the Executive Chairman & CEO and the Chief Financial Officer that the declaration provided in accordance with section 295A of the *Corporations Act* is founded on a sound system of risk management and internal control and that the system is operating effectively in all material respects in relation to financial reporting risks. The Board requires management to design and implement the risk management and internal control system to manage the Company's material business risks and report to it on whether those risks are being managed effectively. The Board also requires management to report on the effectiveness of the Company's management of its material business risks. As part of the continuous risk management process, the CEO informs the Chairman of the Audit Committee and the Auditor if he has some concern over any potential risks to the Company.

Auditor

KPMG is the Auditor of the Cabcharge Group of Companies and was appointed in 2007. The audit partner from KPMG will attend the 2013 Annual General Meeting of Cabcharge and will be available to respond to audit-related questions from shareholders. Cabcharge currently requires that the partner managing the audit for the external Auditor be changed within each five year period.

Shareholder Rights

The Company acknowledges the importance of effective communication with its shareholders. Cabcharge has a Shareholder Communication Policy which highlights Cabcharge's commitment to transparency in its dealings with shareholders, analysts, investors and the market generally. Cabcharge is committed to providing full and timely information about the activities of the Company in a balanced and understandable way and complying with the continuous disclosure obligations contained in the applicable ASX listing rules and the *Corporations Act 2001*. Cabcharge encourages shareholder participation at shareholder meetings and is committed to dealing promptly and effectively with shareholder enquiries. The Cabcharge Annual General Meeting is convened in accordance with applicable laws and rules. Cabcharge encourages shareholders to participate at the Annual General Meeting to ensure a high level of accountability and identification with the Company's strategies and goals by making comments and requesting information from Board Members and Cabcharge's Auditors who attend each Cabcharge Annual General Meeting and are available to answer shareholder questions in relation to audit procedures and audited accounts. Cabcharge keeps shareholders informed by making company announcements as well as preparing its Annual Reports. All announcements are placed on the Cabcharge website after they have been released to the market.

Corporate Governance

Risk Management

The Risk Management Committee was disbanded during the year with its functions reverting to the Audit Committee.

Competition and Consumer Compliance Policy

The Cabcharge Group is committed to complying with the provisions of the *Competition and Consumer Act 2010* (the Act). Cabcharge's commitment to compliance is demonstrated by the Company's implementation of a comprehensive Compliance Program which includes:

- The appointment of a Compliance Officer;
- A direction to all employees to report any compliance related issues and compliance concerns relating to the Act to the Compliance Officer;
- A guarantee that employee(s) making a complaint or report in relation to the Group's compliance with the Act will not be victimised or disadvantaged in any way by reason of their complaint or report and confirmation that their complaint or report will be kept confidential and secure; and
- A guarantee that Cabcharge will take disciplinary action against any employee(s) who are knowingly or recklessly involved in a contravention, or attempted contravention of the relevant provisions of the Act and will not indemnify them directly or indirectly, in respect of any such involvement.

Marketing Committee

The Marketing Committee consists of:

Mr Donald McMichael (Chairman)

Mr Neill Ford

As a result of the Company's diversification strategy and commitment to technological advancement, the Company now offers a wide range of products and services across a range of markets. The Board recognises the importance of co-ordinating and prioritising the marketing of the various products and services offered by the Company. The Marketing Committee has been formed for the purposes of supervising the establishment and development of the Company's marketing framework and ensuring that marketing activities are effective and generating value for money.

Continuous Disclosure

The *Corporations Act 2001* and the ASX Listing Rules require that a Company discloses to the market matters which could be expected to have a material effect on the price or value of the Company's securities. Management procedures are in place throughout the Group to ensure that all material matters which may potentially require disclosure are promptly reported to the Chief Executive Officer, through established reporting lines. Matters reported are assessed and, where required by the Listing Rules, the market is informed. The Company Secretary is responsible for communications with the ASX (and where appropriate ASIC) and for ensuring that such information is not released to any person until the ASX has confirmed its release to the market.



FAREWAY
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Consolidated Statement of Comprehensive Income

for the year ended 30 June 2013

Cabcharge Australia Limited and Its Controlled Entities

	Notes	2013 \$'000	2012 \$'000
Revenue	5	196,598	192,353
Other income	6	29	2,659
Processing fees to taxi networks		(17,861)	(15,942)
Costs of members taxi related services		(35,406)	(36,625)
Employee benefits expenses		(35,888)	(34,595)
General and administrative expenses		(13,843)	(11,499)
Transaction processing expenses		(3,203)	(3,194)
Depreciation and amortisation	7	(12,855)	(13,036)
Impairment charge on investments in associates	14	(5,656)	(8,681)
Other expenses		(4,966)	(4,146)
Results from operating activities		66,949	67,294
Finance income	5	1,854	2,459
Finance costs	7	(9,396)	(9,542)
Net finance costs		(7,542)	(7,083)
Share of profit of equity accounted investees (net of income tax)	14	20,415	19,443
Profit before income tax		79,822	79,654
Income tax expense	8	(19,229)	(19,683)
Profit for the year attributable to owners of the Company		60,593	59,971
Other comprehensive income			
Items that may be reclassified subsequently to profit or loss:			
Share of other comprehensive income of associates, net of tax		8	(814)
Effective portion of change in fair value of cash flow hedge		823	(1,081)
Net change in fair value of available-for-sale financial assets		766	208
Net change in fair value of available-for-sale financial assets transferred to profit or loss		–	9
Income tax on other comprehensive income		(476)	259
Other comprehensive income for the year, net of income tax		1,121	(1,419)
Total comprehensive income for the year attributable to owners of the Company		61,714	58,552
Earnings per share			
Basic earnings per share (AUD)	26	50.31 cents	49.70 cents
Diluted earnings per share (AUD)	26	50.31 cents	49.70 cents

The Consolidated Statement of Comprehensive Income is to be read in conjunction with the Notes to the Consolidated Financial Statements

Consolidated Statement of Financial Position

as at 30 June 2013

Cabcharge Australia Limited and Its Controlled Entities

	Notes	2013 \$'000	2012 \$'000
CURRENT ASSETS			
Cash and cash equivalents	9	43,915	51,162
Trade and other receivables	10	64,582	73,920
Advances to associates	10	17,977	17,715
Other current assets	10	4,018	4,061
Inventories	11	2,924	2,280
TOTAL CURRENT ASSETS		133,416	149,138
NON-CURRENT ASSETS			
Trade and other receivables	10	10,204	13,224
Advances to associates	10	18,605	–
Financial assets	12	5,103	4,282
Other non-current assets		–	2,000
Investments in associates accounted for using the equity method	14	261,564	220,827
Property, plant and equipment	15	43,807	46,606
Deferred tax assets	16	4,370	5,447
Taxi plate licences	17	71,775	60,418
Goodwill	18	15,032	13,231
Intellectual property	19	9,260	8,253
TOTAL NON-CURRENT ASSETS		439,720	374,288
TOTAL ASSETS		573,136	523,426
CURRENT LIABILITIES			
Trade and other payables	20	24,335	23,881
Loans and borrowings	21	15,165	81,473
Current tax liabilities	22	5,885	5,284
Employee benefits	23	5,217	6,184
TOTAL CURRENT LIABILITIES		50,602	116,822
NON-CURRENT LIABILITIES			
Loans and borrowings	21	182,500	85,000
Employee benefits	23	903	831
TOTAL NON-CURRENT LIABILITIES		183,403	85,831
TOTAL LIABILITIES		234,005	202,653
NET ASSETS		339,131	320,773
EQUITY			
Share capital	24	138,325	138,325
Reserves	24	(7,071)	(8,192)
Retained earnings		207,877	190,640
TOTAL EQUITY ATTRIBUTABLE TO EQUITY HOLDERS OF CABCHARGE AUSTRALIA LIMITED		339,131	320,773

The Consolidated Statement of Financial Position is to be read in conjunction with the Notes to the Consolidated Financial Statements

Consolidated Statement of Cash Flows

for the year ended 30 June 2013

Cabcharge Australia Limited and Its Controlled Entities

	Notes	2013 \$'000	2012 \$'000
Cash flows from operating activities			
Receipts from customers and others		1,194,978	1,179,238
Payments to suppliers, licensees and employees		(1,099,042)	(1,082,333)
Dividends received		308	70
Interest received		957	1,442
Finance costs paid		(8,560)	(9,072)
Income tax paid		(18,286)	(19,475)
Net cash provided by operating activities	33	70,355	69,870
Cash flows from investing activities			
Purchase of property, plant and equipment		(6,704)	(5,007)
Payments for development of intellectual property		(2,130)	(512)
Other deposits		–	(2,000)
Acquisition of subsidiary, net of cash acquired		(6,392)	(2,841)
Purchase of taxi licence plates		(7,678)	(3,044)
Purchase of taxi logo licence		(17,970)	–
Advances to associates		(25,970)	(2,450)
Proceeds from sale of property, plant and equipment		584	101
Proceeds from sale of investment		–	2
Net cash (used in) investing activities		(66,260)	(15,751)
Cash flows from financing activities			
Proceeds from borrowings		55,764	29,500
Repayment of borrowings		(23,750)	(10,783)
Dividends paid	25	(43,356)	(44,559)
Net cash (used in) financing activities		(11,342)	(25,842)
Net increase (decrease) in cash and cash equivalents		(7,247)	28,277
Cash and cash equivalents at 1 July		51,162	22,885
Cash and cash equivalents at 30 June	9	43,915	51,162

The Consolidated Statement of Cash Flows is to be read in conjunction with the Notes to the Consolidated Financial Statements



Consolidated Statement of Changes in Equity

for the year ended 30 June 2013

Cabcharge Australia Limited and Its Controlled Entities

	Notes	Share capital \$'000	Reserves \$'000	Retained earnings \$'000	Total equity \$'000
Balance at 1 July 2011		138,325	(6,773)	175,228	306,780
Total comprehensive income for the year					
Profit for the year		–	–	59,971	59,971
<i>Other comprehensive income</i>					
Share of associates' foreign exchange translation differences, net of tax		–	322	–	322
Share of associates' net cash flow hedging gains, net of tax		–	(222)	–	(222)
Share of associates' capital reserve, net of tax		–	(914)	–	(914)
Effective portion of change in fair value of cash flow hedge, net of tax		–	(757)	–	(757)
Net change in fair value of available-for-sale financial assets, net of tax		–	146	–	146
Net change in fair value of available-for-sale financial assets transferred to profit or loss, net of tax		–	6	–	6
Total other comprehensive income		–	(1,419)	–	(1,419)
Total comprehensive income for the year		–	(1,419)	59,971	58,552
Transactions with owners, recorded directly in equity					
<i>Contributions by and distributions to owners</i>					
Dividends to equity holders	25	–	–	(44,559)	(44,559)
Total contributions by and distributions to owners		–	–	(44,559)	(44,559)
Total transactions with owners		–	–	(44,559)	(44,559)
Balance at 30 June 2012		138,325	(8,192)	190,640	320,773
Balance at 1 July 2012		138,325	(8,192)	190,640	320,773
Total comprehensive income for the year					
Profit for the year		–	–	60,593	60,593
<i>Other comprehensive income</i>					
Share of associates' foreign exchange translation differences, net of tax		–	8	–	8
Effective portion of change in fair value of cash flow hedge, net of tax		–	576	–	576
Net change in fair value of available-for-sale financial assets, net of tax		–	537	–	537
Total other comprehensive income		–	1,121	–	1,121
Total comprehensive income for the year		–	1,121	60,593	61,714
Transactions with owners, recorded directly in equity					
<i>Contributions by and distributions to owners</i>					
Dividends to equity holders	25	–	–	(43,356)	(43,356)
Total contributions by and distributions to owners		–	–	(43,356)	(43,356)
Total transactions with owners		–	–	(43,356)	(43,356)
Balance at 30 June 2013		138,325	(7,071)	207,877	339,131

The Consolidated Statement of Changes in Equity is to be read in conjunction with the Notes to the Consolidated Financial Statements

Notes to the Consolidated Financial Statements

for the year ended 30 June 2013

1. Reporting entity

Cabcharge Australia Limited (the "Company") is a company domiciled in Australia. The address of the Company's registered office is 152–162 Riley Street, East Sydney. The Consolidated Financial Statements of the Group as at and for the year ended 30 June 2013 comprise the Company and its subsidiaries (together referred to as the "Group") and the Group's interest in associates. The Group is a for-profit entity and primarily is involved in taxi related services (see note 35) and bus and coach services (through its interest in an associate).

2. Basis of Preparation

(a) Statement of compliance

The Consolidated Financial Statements are general purpose financial statements which have been prepared in accordance with Australian Accounting Standards (AASBs) adopted by the Australian Accounting Standards Board (AASB) and the *Corporations Act 2001*. The Consolidated Financial Statements comply with International Financial Reporting Standards (IFRSs) adopted by the International Accounting Standards Board (IASB).

The Consolidated Financial Statements were authorised for issue by the Board of Directors on 26 September 2013.

(b) Basis of measurement

The Consolidated Financial Statements have been prepared on the historical cost basis except for available-for-sale financial assets and derivative financial instruments which are measured at fair value.

The methods used to measure fair values are discussed further in note 4.

(c) Functional and presentation currency

These Consolidated Financial Statements are presented in Australian dollars, which is the Company's functional currency and the functional currency of the majority of the Group entities.

The Company is of a kind referred to in ASIC Class Order 98/100 dated 10 July 1998 and in accordance with that Class Order, all financial information presented in Australian dollars has been rounded to the nearest thousand unless otherwise stated.

(d) Use of estimates and judgements

The preparation of Consolidated Financial Statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

In particular, information about significant areas of estimation uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amount recognised in the Consolidated Financial Statements are described in the following notes:

Notes 14(d), 17(c) and 18(c) – measurement of the recoverable amounts of cash-generating units

Note 3(k) – provisions for employee benefits

Note 34 – financial instruments and financial risk management

(e) Changes in accounting policies

From 1 July 2012 the Group applied amendments to AASB 101 *Presentation of Financial Statements* outlined in AASB 2011-9 *Amendments to Australian Accounting Standards – Presentation of Items of Other Comprehensive Income*. The change in accounting policy only relates to disclosures and has had no impact on consolidated earnings per share or net income. The changes have been applied retrospectively and require the Group to separately present those items of other comprehensive income that may be reclassified to profit or loss in the future from those that will never be reclassified to profit or loss. These changes are included in the Consolidated Statement of Comprehensive Income.

3. Significant Accounting Policies

The accounting policies set out below have been applied consistently to all periods presented in these Consolidated Financial Statements and have been applied consistently by Group entities.

Certain comparative amounts have been reclassified to conform with the current year's presentation.

(a) Basis of consolidation

(i) Subsidiaries

Subsidiaries are entities controlled by the Group. Control exists when the Group has the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities. In assessing control, potential voting rights that presently are exercisable are taken into account. The financial statements of subsidiaries are included in the Consolidated Financial Statements from the date that control commences until the date that control ceases. The accounting policies of subsidiaries have been changed when necessary to align them with the policies adopted by the Group.

A list of controlled entities is contained in note 31 to the Consolidated Financial Statements.

(ii) Associates (equity accounted investees)

Associates are those entities in which the Group has significant influence, but not control, over the financial and operating policies. Significant influence is presumed to exist when the Group holds between 20 and 50 percent of the voting power of another entity. Investments in associates are accounted for using the equity method (equity accounted investees) and are initially recognised at cost. The Consolidated Financial Statements include the Group's share of the profit or loss and other comprehensive income of equity accounted investees, after adjustments to align the accounting policies with those of the Group, from the date that significant influence commences until the date that significant influence ceases. When the Group's share of losses exceeds its interest in an equity accounted investee, the carrying amount of that interest (including any long-term investments) is reduced to nil and the recognition of further losses is discontinued except to the extent that the Group has an obligation or has made payments on behalf of the investee. The financial statements or management accounts of the associate are used by the Group to apply the equity method. Reporting dates of the associate vary from that of the Group, but management accounts for the period to the Group's balance date are used for equity accounting.

Where there has been a change recognised directly in an associate's other comprehensive income, the Group recognises its share of any changes and discloses this in the Consolidated Statement of Comprehensive Income.

(iii) Transactions eliminated on consolidation

Intra-group balances, and any unrealised income and expenses arising from intra-group transactions, are eliminated in preparing the Consolidated Financial Statements. Unrealised gains arising from transactions with equity accounted investees are eliminated against the investment to the extent of the Group's interest in the investee. Unrealised losses are eliminated in the same way as unrealised gains, but only to the extent that there is no evidence of impairment. Gains and losses are recognised when the contributed assets are consumed or sold by the equity accounted investees or, if not consumed or sold by the equity accounted investee, when the Group's interest in such entities is disposed of.

(iv) Business combinations

Business combinations are accounted for using the acquisition method as at the acquisition date, which is the date on which control is transferred to the Group.

The Group measures goodwill at the acquisition date as:

- the fair value of the consideration transferred; plus
- the recognised amount of any non-controlling interests in the acquiree; plus
- if the business combination is achieved in stages, the fair value of the existing equity interest in the acquiree; less
- the net recognised amount (generally fair value) of the identifiable assets acquired and liabilities assumed.

When the excess is negative, a bargain purchase gain is recognised immediately in profit or loss. The consideration transferred does not include amounts related to the settlement of pre-existing relationships. Such amounts are generally recognised in profit or loss. Transaction costs, other than those associated with the issue of debt or equity securities, that the Group incurs in connection with a business combination are expensed as incurred.

(b) Foreign Currency

(i) Foreign currency transactions

Transactions in foreign currencies are translated to the respective functional currencies of Group entities at exchange rates at the dates of the transactions.

(ii) Foreign operations

The income and expenses of foreign operations are translated to Australian dollars at average exchange rates in the month of the transactions.

Foreign currency differences are recognised in other comprehensive income and presented in the foreign currency translation reserve in equity (FCTR). When a foreign operation is disposed of, in part or in full, the relevant amount in the FCTR is transferred to profit or loss.

Foreign exchange gains and losses arising from a monetary item receivable from or payable to a foreign operation, the settlement of which is neither planned nor likely in the foreseeable future, are considered to form part of a net investment in a foreign operation and are recognised directly in other comprehensive income and presented in the FCTR in equity.

(c) Inventories

Inventories are measured at the lower of cost and net realisable value. Costs are assigned on a first-in, first-out basis and include direct materials. Net realisable value is the estimated selling price in the ordinary course of business, less the estimated costs of completion and selling expenses.

(d) Intangible assets

(i) Intangible assets acquired separately

Taxi and other licences acquired separately are reported at cost less accumulated amortisation and accumulated impairment losses. Taxi and other licences with finite useful lives are amortised on a straight-line basis over their estimated useful lives. The estimated useful life and amortisation method are reviewed at the end of each annual reporting period, with the effect of any changes in estimate being accounted for on a prospective basis. Taxi and other licences with indefinite useful lives are not amortised. Each period, the useful lives of such assets are reviewed to determine whether events and circumstances continue to support an indefinite useful life assessment for the asset. Such assets are tested for impairment in accordance with the policy in note 3e below.

3. Significant Accounting Policies cont...

(ii) Intangible assets acquired in a business combination

Intangible assets acquired in a business combination are identified and recognised separately from goodwill where they satisfy the definition of an intangible asset and their fair values can be measured reliably. The cost of such intangible assets is their fair value at the acquisition date.

Subsequent to initial recognition, intangible assets acquired in a business combination are reported at cost less accumulated amortisation and accumulated impairment losses, on the same basis as intangible assets acquired separately.

Amortisation

Amortisation is recognised in profit or loss on a straight-line basis over the estimated useful lives of intangible assets, other than goodwill and indefinite life intangible assets, from the date that they are available for use.

The amortisation rates for the current and comparative periods are as follows:

Intellectual Property	16.67%
Taxi plate licences having a finite life	2.00% to 10.00%

(iii) Goodwill

Goodwill arising on the acquisition of a subsidiary is included in the intangible assets. For the measurement of goodwill at initial recognition, see note 3(a)(iv). Goodwill is subsequently measured at cost less accumulated impairment losses. In respect of equity accounted investees, the carrying amount of goodwill is included in the carrying amount of the investment.

For the purpose of impairment testing, goodwill is allocated to each of the Group's cash-generating units expected to benefit from the synergies of the combination. Cash-generating units to which goodwill has been allocated are tested for impairment annually, or more frequently when there is an indication that the unit may be impaired. If the recoverable amount of the cash-generating unit is less than the carrying amount of the unit, the impairment loss is allocated first to reduce the carrying amount of any goodwill allocated to the unit and then to the other assets of the unit pro-rata on the basis of the carrying amount of each asset in the unit. An impairment loss recognised for goodwill is not reversed in a subsequent period.

On disposal of a subsidiary, the attributable amount of goodwill is included in the determination of the profit or loss on disposal.

(iv) Research and development

Development activities involve a plan or design for the production of new or substantially improved products and processes.

Development expenditure is capitalised only if development costs can be measured reliably, the product or process is technically and commercially feasible, future economic benefits are probable, and the Group intends to and has sufficient resources to complete development and to use or sell the asset. The expenditure capitalised includes the cost of materials, direct labour, borrowing and overhead costs that are directly attributable to preparing the asset for its intended use. Other development expenditure is recognised in profit or loss when incurred.

Capitalised development expenditure is measured at cost less accumulated amortisation and accumulated impairment losses.

(e) Impairment of assets

Financial assets

A financial asset is assessed at each reporting date to determine whether there is any objective evidence that it is impaired. A financial asset is considered to be impaired if objective evidence indicates that one or more events have had a negative effect on the estimated future cash flows of that asset.

An impairment loss in respect of a financial asset measured at amortised cost is calculated as the difference between its carrying amount, and the present value of the estimated future cash flows discounted at the original effective interest rate. An impairment loss in respect of an available-for-sale financial asset is calculated by reference to its fair value.

Individually significant financial assets are tested for impairment on an individual basis. The remaining financial assets are assessed collectively in groups that share similar credit risk characteristics.

Impairment losses in respect of financial assets measured at amortised cost are recognised in profit or loss. Impairment losses on available-for-sale financial assets are recognised by reclassifying the losses accumulated in the fair value reserve in equity to profit or loss.

An impairment loss is reversed if the reversal can be related objectively to an event occurring after the impairment loss was recognised.

For financial assets measured at amortised cost and available-for-sale financial assets that are debt securities, the reversal is recognised in profit or loss. For available-for-sale financial assets that are equity securities, the reversal is recognised directly in equity.

Non-Financial assets

At each balance date, the Group reviews the carrying amounts of its non-financial assets to determine whether there is any indication that those assets have suffered any impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the Group estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Intangible assets with indefinite useful lives (including goodwill) are tested for impairment annually, and whenever there is any indication that the asset may be impaired.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised immediately in the profit and loss.

An impairment loss in respect of goodwill is not reversed. In respect of other assets, where an impairment loss subsequently reverses, the carrying amount of the asset (cash-generating unit) is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (cash-generating unit) in prior years. A reversal of an impairment loss is recognised immediately in the profit and loss.

(f) Leases

As lessor

When the Group is the lessor in a lease agreement that transfers substantially all of the risks and rewards incidental to ownership of an asset to the lessee, the arrangement is classified as a finance lease and a receivable equal to the net investment in the lease is recognised and presented within trade and other receivables. Interest earned on finance leases is recognised as other revenue on a basis reflecting a constant periodic return based on the lessor's net investment outstanding in respect of the finance lease.

As lessee

Leases of fixed assets where substantially all the risks and rewards of ownership of the asset are transferred to entities in the Group are classified as finance leases. Upon initial recognition the leased asset is measured at an amount equal to the lower of its fair value and the present value of the minimum lease payments. Subsequent to initial recognition, the asset is accounted for in accordance with the accounting policy applicable to that asset.

Lease payments made under finance leases are apportioned between the reduction of the lease liability and finance expense. The finance expense is allocated to each period during the lease term so as to produce a constant periodic rate of interest on the remaining balance of the liability.

Other leases are operating leases and are not recognised on the Group's Consolidated Statement of Financial Position.

Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expense on a straight line basis over the term of the lease.

(g) Finance income and expense

Finance income comprises interest income on funds invested (including available-for-sale financial assets), foreign currency gains, gains on the disposal of available-for-sale financial assets, gains on hedging instruments that are recognised in profit or loss and reclassifications of amounts previously recognised in other comprehensive income. Interest income is recognised as it accrues in profit or loss, using the effective interest method.

Finance expenses comprise interest expense on borrowings, unwinding of the discount on provisions, foreign currency losses, impairment losses recognised on financial assets, losses on hedging instruments that are recognised in profit or loss and reclassifications of amounts previously recognised in other comprehensive income. All borrowing costs are recognised in profit or loss using the effective interest method.

Foreign currency gains and losses are reported on a net basis.

(h) Property, plant and equipment

Items of property, plant and equipment are measured at cost less accumulated depreciation and accumulated impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the item.

Gains and losses on disposal of an item of property, plant and equipment are determined by comparing the proceeds from disposal with the carrying amount of property, plant and equipment and are recognised net within other income/other expense in profit or loss. When revalued assets are sold, the amounts included in the revaluation reserve are transferred to retained earnings.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the profit or loss during the financial period in which they are incurred.

Depreciation

Items of property (excluding freehold land), plant and equipment are depreciated at rates based upon their expected useful lives using the straight line method. Leased assets are depreciated over the shorter of the lease term and their useful lives.

The depreciation rates used for each major class of asset for the current and comparative periods are:

Buildings	1% to 2.5%
Furniture, fittings, plant and equipment	5% to 33%
EFTPOS Equipment	16.67%

Depreciation methods, useful lives and residual values are reassessed at each reporting date.

3. Significant Accounting Policies cont...

(i) Revenue

Taxi service fee income is derived from taxi payments processed through the Cabcharge Payment System and is disclosed net of Goods and Services Tax ("GST") and third party credit card fees. As the Group acts in the capacity of an agent the revenue represents only the fee received on the transaction although the Group is exposed to credit risk on the full amount of the proceeds received from the ultimate customer. Taxi service fee income is recognised at the time the service is performed.

Members taxi related services consist of taxi depot and leasing fees billed every 28 days in advance. Operating revenue receipts relating to the period beyond the current financial year are shown in the Consolidated Statement of Financial Position as unearned revenue under the heading of current liabilities - Trade and other payables.

Dividend revenue is recognised when the right to a dividend has been established. Dividends received from associates are accounted for in accordance with the equity method of accounting.

Rental income from property is recognised in profit or loss on a straight-line basis over the term of the lease.

(j) Total turnover

Total turnover does not represent revenue in accordance with Australian Accounting Standards. Total turnover represents the value of taxi hire charges (fares) paid through the Cabcharge Payment System plus Cabcharge's account service fee plus revenue from other sources. Revenue in accordance with Australian Accounting Standards is discussed at note 3(i). Cabcharge's credit risk is based on turnover rather than revenue. Taxi hire charges are GST inclusive since the GST is embedded in taxis' metered fares and liability for the GST rests with the taxi driver.

Payment of fares through the Cabcharge Payment System involves payment for a taxi service through a Cabcharge card, docket or e-ticket, payment through bank-issued cards (such as credit cards and bank debit cards), and payment through third-party cards (such as American Express and Diners Club).

(k) Employee benefits

Wages, salaries and annual leave

Liabilities for employee benefits for wages, salaries and annual leave represent the present obligations resulting from employees' services provided up to reporting date. The provisions have been calculated at undiscounted amounts based on expected wage and salary rates that the Group expects to pay as at reporting date and include related on-costs, such as workers' compensation insurance and payroll tax. A liability is recognised for the amount expected to be paid under short-term cash bonus or profit-sharing plans if the Group has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

Long service leave

The provision for employee benefits for long service leave represents the present value of the estimated future cash outflows to be made by the Group resulting from employees' services provided up to the reporting date. The provision is calculated using expected future increases in wage and salary rates including related on-costs and expected settlement dates based on turnover history and is discounted using the rates attaching to national government bonds at reporting date which most closely match the terms of maturity of the related liabilities.

Superannuation plans

The Group contributes to defined contribution superannuation funds for the benefit of employees or their dependants on retirement, resignation, disablement or death. The Group contributes a percentage of individual employees' gross income and employees may make additional contributions on a voluntary basis. Obligations for contributions to defined contribution superannuation funds are recognised as an employee benefits expense in profit or loss in the periods during which services are rendered by employees.

Termination benefits

Termination benefits are recognised as an expense when the Group is demonstrably committed, without realistic possibility of withdrawal, to a formal detailed plan to either terminate employment before the normal retirement date or to provide termination benefits as a result of an offer made to encourage voluntary redundancy. Termination benefits for voluntary redundancies are recognised as an expense if the Group has made an offer encouraging voluntary redundancy, it is probable that the offer will be accepted, and the number of acceptances can be estimated reliably.

(l) Income tax

Income tax expense comprises current and deferred tax. Income tax expense is recognised in profit or loss except to the extent that it relates to a business combination or items recognised directly in equity or in other comprehensive income.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

Deferred tax is recognised in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. Deferred tax is not recognised for temporary differences on the initial recognition of assets or liabilities in a transaction that is not a business combination and that affects neither accounting nor taxable profit or loss, or temporary differences relating to investments in subsidiaries and associates to the extent that it is probable that they will not reverse in the foreseeable future. In addition, deferred tax is not recognised for taxable temporary differences arising on the initial recognition of goodwill.

Deferred tax is measured at the tax rates that are expected to be applied to temporary differences when they reverse, based on the laws that have been enacted or substantively enacted by the reporting date. Deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realised simultaneously.

Deferred tax assets are recognised to the extent that it is probable that future tax profits will be available against which deductible temporary differences can be utilised. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

The amount of benefits brought to account or which may be realised in the future is based on the assumption that no adverse change will occur in income taxation legislation and the anticipation that the Group will derive sufficient future assessable income to enable the benefit to be realised and comply with the conditions of deductibility imposed by the law.

The Company and its wholly-owned Australian resident entities have formed a tax consolidated group and are therefore taxed as a single entity. The head entity within the tax consolidated group is Cabcharge Australia Limited.

(m) Earnings per share

Basic earnings per share (EPS) is calculated by dividing the profit attributable to equity holders for the reporting period by the weighted average number of ordinary shares outstanding during the period.

Diluted EPS is calculated by dividing the profit attributable to equity holders for the reporting period by the weighted average number of ordinary shares outstanding including dilutive potential ordinary shares.

(n) Segment reporting

An operating segment is a component of the Group that engages in business activities from which it may earn revenues and incur expenses, including revenues and expenses that relate to transactions with any of the Group's other components. All operating segments' operating results are regularly reviewed by the Group's CEO to make decisions about resources to be allocated to the segment and assess its performance, and for which discrete financial information is available.

Segment results that are reported to the CEO include items directly attributable to a segment as well as those that can be allocated on a reasonable basis. Unallocated items comprise mainly corporate assets (primarily the Company's headquarters), head office expenses, and income tax assets and liabilities.

Segment capital expenditure is the total cost incurred during the period to acquire property, plant and equipment, and intangible assets other than goodwill.

(o) Non-derivative financial instruments

Non-derivative financial instruments comprise investments in equity and debt securities, trade and other receivables, cash and cash equivalents, loans and borrowings, and trade and other payables.

Recognition and derecognition

Non-derivative financial instruments are initially measured at fair value, which includes directly attributable transaction costs, when the related contractual rights or obligations exist. Subsequent to initial recognition these instruments are measured as set out below.

A financial instrument is recognised if the Group becomes a party to the contractual provisions of the instrument. Financial assets are derecognised if the Group's contractual rights to the cash flows from the financial assets expire or if the Group transfers the financial asset to another party without retaining control or substantially all risks and rewards of the asset. Regular way purchases and sales of financial assets are accounted for at trade date, i.e., the date that the Group commits itself to purchase or sell the asset. Financial liabilities are derecognised if the Group's obligations specified in the contract expire or are discharged or cancelled.

Cash and cash equivalents

Cash and cash equivalents comprise cash balances and call deposits. Bank overdrafts that are repayable on demand and form an integral part of the Group's cash management are included as a component of cash and cash equivalents for the purpose of the Consolidated Statement of Cash Flows.

Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and are measured at amortised cost using the effective interest rate method, less any impairment losses.

Available-for-sale financial assets

Available-for-sale financial assets include the Group's investments in equity securities. Available-for-sale financial assets are reflected at fair value. Unrealised gains and losses arising from changes in fair value other than impairment losses and foreign exchange gains and losses on available-for-sale monetary items are recognised in other comprehensive income and presented in the fair value reserve in equity. When an investment is derecognised, the cumulative gain or loss in equity is transferred to profit or loss.

Financial liabilities

Non-derivative financial liabilities are measured at amortised cost, comprising original debt less principal payments and amortisation using the effective interest rate method.

3. Significant Accounting Policies cont...

(p) Share capital and reserves

Ordinary shares

Ordinary shares are classified as equity. Incremental costs directly attributable to the issue of ordinary shares and share options are recognised as a deduction from equity, net of any tax effects.

Dividends

Dividends are recognised as a liability in the period in which they are declared.

Reserves

Translation reserve

The translation reserve comprises all foreign currency differences arising from the translation of the financial statements of foreign operations as well as from the translation of liabilities that hedge the Company's net investment in a foreign subsidiary.

Hedging reserve

The hedging reserve comprises the effective portion of the cumulative net change in the fair value of cash flow hedging instruments related to hedged transactions that have not yet occurred.

Fair value reserve

The fair value reserve comprises the cumulative net change in the fair value of available-for-sale financial assets until the investment is derecognised or impaired.

(q) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office (ATO). In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the balance sheet are shown inclusive of GST. The net amount of GST recoverable from, or payable to, the ATO is included as a current asset or liability in the Consolidated Statement of Financial Position.

Cash flows are presented in the Consolidated Statement of Cash Flows on a gross basis, except for the GST component of investing and financing activities, which are disclosed as operating cash flows.

(r) Provisions

A provision is recognised if, as a result of a past event, the Group has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the liability.

(s) Derivative financial instruments, including hedge accounting

The Group holds derivative financial instruments to hedge its interest rate risk exposures.

On initial designation of the derivative as the hedging instrument, the Group formally documents the relationship between the hedging instrument and the hedged item, including the risk management objectives and strategies in undertaking the hedge transaction and the hedged risk, together with the methods that will be used to assess the effectiveness of the hedging relationship. The Group assesses, both at the inception of the hedge relationship and on an ongoing basis, whether the hedging instruments are expected to be highly effective in offsetting the changes in the cash flows of the respective hedged item attributable to the hedged risk, and whether the actual results of each hedge are within a range of 80 – 125 percent.

Derivatives are recognised initially at fair value, attributable transaction costs are recognised in profit or loss as incurred. Subsequently, derivatives are measured at fair value. The effective portion of changes in the fair value of the derivative is recognised in other comprehensive income and presented in the hedging reserve in equity. Any ineffective portion of changes in the fair value of the derivative is recognised immediately in profit or loss.

The amount accumulated in equity is reclassified to profit or loss in the same period that the hedged item affects profit or loss. If the hedging instrument no longer meets the criteria for hedge accounting, expires, or is terminated, then hedge accounting is discontinued prospectively.

(t) New standards and interpretations not yet adopted

A number of new standards, amendments to standards and interpretations are effective for annual periods beginning after 1 July 2012, and have not been applied in preparing these Consolidated Financial Statements. None of these is expected to have a significant effect on the Consolidated Financial Statements of the Group, except for AASB 9 Financial Instruments, which becomes mandatory for the Group's 2016 Consolidated Financial Statements and could change the classification and measurement of financial assets. The Group does not plan to adopt this standard early and the extent of the impact has not been determined.

4. Determination of fair values

A number of the Group's accounting policies and disclosures require the determination of fair value, for both financial and non-financial assets and liabilities. Fair values have been determined for measurement and / or disclosure purposes based on the following methods. Where applicable, further information about the assumptions made in determining fair values is disclosed in the notes specific to that asset or liability.

(i) Property, plant and equipment

The fair value of property, plant and equipment recognised as a result of a business combination is based on market values. The market value of property is the estimated amount for which a property could be exchanged between a willing buyer and a willing seller in an arm's length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion. The market value of items of plant, equipment, fixtures and fittings is based on the quoted market prices for similar items when available and replacement cost when appropriate.

(ii) Intangible assets

The fair value of taxi licence plates acquired in a business combination is based on either the market value of the taxi licences applicable to the region in which the taxi operates or, where a market value is unable to be determined, the discounted cash flows expected to be derived from the use and eventual sale of the assets. The fair value of other intangible assets is based on the discounted cash flows expected to be derived from the use and eventual sale of the assets.

(iii) Inventories

The fair value of inventories acquired in a business combination is determined based on its estimated selling price in the ordinary course of business less the estimated costs of completion and sale, and a reasonable profit margin based on the effort required to complete and sell the inventories.

(iv) Investments in equity securities

The fair value of available-for-sale financial assets is determined by reference to their quoted bid price at the reporting date or if unquoted, by using a valuation technique. Valuation techniques employed include market multiples and discounted cash flow analysis using expected future cash flows and a market related discount rate.

(v) Trade and other receivables

The fair value of trade and other receivables is estimated as the present value of future cash flows, discounted at the market rate of interest at the reporting date.

(vi) Non-derivative financial liabilities

Fair value, which is determined for disclosure purposes, is calculated based on the present value of future principal and interest cash flows, discounted at the market rate of interest at the reporting date. In respect of the liability component of convertible notes, the market rate of interest is determined by reference to similar liabilities that do not have a conversion option. For finance leases the market rate of interest is determined by reference to similar lease agreements.

(vii) Financial guarantees

For financial guarantee contract liabilities, the fair value at initial recognition is determined using a probability weighted discounted cash flow approach. This method takes into account the probability of default by the guaranteed party over the term of the contract, the loss given default (being the proportion of the exposure that is not expected to be recovered in the event of default) and exposure at default (being the maximum loss at the time of default).

(viii) Interest rate swaps

The fair value of interest rate swaps is based on bank's mark to market valuations. Fair values reflect the credit risk of the instrument and include adjustments to take account of the credit risk of the Group entity and counterparty when appropriate.

Notes to the Consolidated Financial Statements cont...

for the year ended 30 June 2013

	2013 \$'000	2012 \$'000
5. Revenue and income		
From operating activities		
Taxi service fee income	90,711	89,550
Members taxi related services	92,312	89,983
Dividends received – other corporations	308	70
Rental revenue	192	195
Other revenue	13,075	12,555
	196,598	192,353
Finance income		
Other persons – interest income	1,854	2,459

Total turnover

Total turnover does not represent revenue in accordance with Australian Accounting Standards. Total turnover represents the value of taxi hire charges (fares) processed through the Cabcharge Payment System including Cabcharge's account service fee plus all revenue from other sources.

The Cabcharge account service fee income is a fee on taxi hire charges. Cabcharge is responsible for collecting the full amount of taxi hire charges paid through the Cabcharge Payment System on behalf of taxi operators. Revenue derived from these transactions is disclosed as net service fee rather than the full amount of service fee income plus taxi fares.

Cabcharge assumes the credit risk for the full value of each transaction (i.e. the amount stated below). Credit risk is further discussed at note 34(c).

	2013 \$'000	2012 \$'000
Total turnover	1,165,612	1,156,893

6. Other income

Gain on disposal of property plant and equipment	29	73
Discount on acquisition of Austaxi (note 13)	–	2,586
Other income	29	2,659

7. Expenses

Profit before related income tax includes the following expenses:

Depreciation of property, plant and equipment	9,173	9,194
Amortisation of intangibles	3,682	3,842
Total depreciation and amortisation	12,855	13,036
Bad and doubtful debts – trade debtors	217	281
Finance costs		
Other persons – interest expense	9,396	9,542
Employee benefits expense		
Included in total employee benefits expense are contributions to defined contribution / accumulation type superannuation funds	2,466	2,178

8. Income tax expense

(a) Recognised in the Consolidated Statement of Comprehensive Income

Cabcharge Australia Ltd and its wholly owned Australian resident subsidiaries form a tax consolidated group. The current tax rate applicable to the group is 30%.

Current income tax expense

Current year	19,466	20,188
R & D adjustment for prior year	(532)	(337)

18,914	19,851
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Deferred tax expense

Origination and reversal of temporary differences	315	(168)
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Total income tax expense in the Statement of Comprehensive Income	19,229	19,683
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Numerical reconciliation between tax expense and pre-tax profit

Pre-tax profit	79,822	79,654
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Prima-facie income tax using the corporate tax rate of 30% (2012: 30%)	23,947	23,896
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Add tax effect of:

Non-deductible depreciation	203	112
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Non-allowable impairment of investment	1,697	2,604
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Other non-allowable items	51	25
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25,898	26,637
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Less tax effect of:

Rebateable fully franked dividends	(12)	(8)
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Over provision for income tax in prior year	(532)	(337)
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Discount on acquisition not assessable	-	(776)
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Share of net profit of associates	(6,125)	(5,833)
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Income tax expense attributable to profit before income tax	19,229	19,683
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Income tax expense	19,229	19,683
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Effective tax rate on pre-tax profit	24.1%	24.7%
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(b) Recognised directly in equity

Revaluations of available-for-sale financial assets	(476)	261
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9. Cash and cash equivalents

Cash on hand and at bank	15,091	13,652
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Money market deposits	28,824	37,510
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Balance per Consolidated Statement of Cash Flows	43,915	51,162
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The Group's exposure to interest rate risk and a sensitivity analysis for financial assets and liabilities is disclosed at note 34.

Notes to the Consolidated Financial Statements cont...

for the year ended 30 June 2013

	2013 \$'000	2012 \$'000
10. Trade and other receivables		
Current		
Trade receivables	47,558	47,964
Finance lease receivables	9,224	11,298
Accumulated impairment losses	(764)	(780)
	56,018	58,482
Amounts receivable from:		
Other debtors	8,564	12,717
	64,582	71,199
Advances to associates	17,977	17,715
Other current assets	4,018	4,061
Total current	86,577	92,975
Non-current		
Finance lease receivables	9,486	12,841
Other debtors	718	383
	10,204	13,224
Advances to associates	18,605	–
Total non-current	28,809	13,224
Movement in allowance for impairment		
Balance at the beginning of the year	(780)	(770)
Doubtful debts (recognised)	(201)	(291)
Amount written off as uncollectable	217	281
Balance at the end of the year	(764)	(780)

Impaired receivables are those receivables for which a specific doubtful debt provision has been recognised. Receivables that are past due but not impaired are those receivables the directors believe to be fully recoverable and as a result, have not recognised any amount in the doubtful debt provision for them.

The Group's exposure to credit and currency risks and impairment losses related to trade and other receivables are disclosed at note 34.

Finance leases of the Group are receivable as follows:

	2013 YEAR			2012 YEAR		
	Future minimum lease payments \$'000	Interest \$'000	Present value of minimum lease payments \$'000	Future minimum lease payments \$'000	Interest \$'000	Present value of minimum lease payments \$'000
Less than one year	10,785	1,561	9,224	13,349	2,051	11,298
Between one and five years	10,769	1,283	9,486	14,933	2,092	12,841
	21,554	2,844	18,710	28,282	4,143	24,139

There have been no unguaranteed residual values. No lease payments are considered uncollectable at the reporting date.

	2013 \$'000	2012 \$'000
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11. Inventories

At lower of cost and net realisable value		
Motor vehicles – at cost	189	204
Parts, safety cameras and sundries – at cost	2,735	2,076
	2,924	2,280

12. Financial assets

Market value of listed investments – available-for-sale		
Shares in other listed corporations – at fair value	3,364	2,598
Unlisted investments – available-for-sale		
Shares in other corporations – at cost	1,739	1,684
	5,103	4,282

Sensitivity analysis – equity price risk

All of the Group's listed equity investments are listed on either the Australian Securities Exchange (ASX) or the Singapore Stock Exchange (SGX). For such investments classified as available-for-sale, a 10% increase in the ASX 200 plus a 10% increase in the SGX at the reporting date would have increased equity by \$219,000 after tax (2012: an increase of \$182,000); an equal change in the opposite direction would have decreased equity by an equal but opposite amount. The analysis is performed on the same basis for 2012.

All of the Group's unlisted equity investments are carried at cost because there is no quoted market price for these investments and as such, fair value cannot be measured reliably. These equity investments are primarily investments in unrelated taxi network operations and the Group has no intention to dispose of these investments in the foreseeable future.

13. Business combinations

2013 year

On 2 July 2012 the Group acquired the business assets of the Yellow Corporation Pty Ltd (Yellow Cabs). Yellow Cabs provides call centre services to around 250 cabs.

On 1 February 2013 the Group obtained control of Maxi Taxi (Aust) Pty Ltd (Maxi Taxi) by acquiring 100% of the shares and voting interests in the Company and other assets. Maxi Taxi holds 11 taxi licences and 5 limousine licences spread across the ACT, Brisbane and other regional centres in Queensland.

Notes to the Consolidated Financial Statements cont...

for the year ended 30 June 2013

13. Business combinations cont...

The acquisitions had the following effect on the Group's assets and liabilities:

	Recognised Values \$'000
Trade and other receivables	20
Shares in unlisted company	55
Inventory	364
Fixed assets	225
Taxi plate licences	4,135
Intellectual property	2,103
Provisions and other payables	(311)
Fair value of identifiable net assets acquired	6,591
Consideration paid, satisfied in cash	(8,392)
Goodwill recognised on acquisition	(1,801)

The goodwill is attributable mainly to the assembled and trained workforces of Yellow Cabs and Maxi Taxi and the synergies expected to be achieved from integration of the acquired companies into the Group's existing operations. The goodwill recognised is not expected to be deductible for tax purposes.

During the post-acquisition period, the revenue and profit recorded by the Group in respect of Yellow Cabs and Maxi Taxi was \$4,587,000 and \$39,000, respectively and does not materially affect the current year's consolidated revenue and consolidated profit.

2012 year

On 16 August 2011 the Group obtained control of Austaxi Group Pty Limited (Austaxi) by acquiring 100% of the shares and voting interests in the company for cash consideration of \$2,841,000. Austaxi is a Sydney based accredited taxi network with a fleet of 65 taxis using the Lime and Apple brand names.

The acquisitions had the following effect on the Group's assets and liabilities:

	Recognised Values \$'000
Trade and other receivables	247
Deferred tax assets	1,678
Taxi plate licences	3,319
Intellectual property	407
Trade and other payables	(224)
Fair value of identifiable net assets acquired	5,427
Consideration paid, satisfied in cash	(2,841)
Discount on acquisition	2,586

The Group incurred acquisition-related costs of \$23,000 which have been included in administration expenses in the Consolidated Statement of Comprehensive Income.

During the post-acquisition period of 16 August 2011 to 30 June 2012 the revenue and profit recorded by the Group in respect of Austaxi was \$808,000 and \$216,000, respectively. This is not materially different to the revenue and profit that would have been recognised had the acquisition occurred on 1 July 2011.

14. Associated companies

Name	Principal Activities	Country of Incorporation	Reporting Period	Ownership Interest		Carrying Amount of Investment	
				2013 %	2012 %	2013 \$'000	2012 \$'000
ComfortDelGro Cabcharge Pty Ltd	Bus & coach services	Australia	31 December	49	49	203,133	158,221
CityFleet Networks Ltd	Taxi related services, Bus & coach services	United Kingdom	31 December	49	49	58,431	62,606
						261,564	220,827
						2013 \$'000	2012 \$'000

(a) Movements during the year in equity accounted investment in associated companies

Balance at beginning of the financial year	220,827	210,879
Additional investments during the year	25,970	–
Share of associates' profit after income tax	20,415	19,443
Foreign exchange translation differences	8	322
Cash flow hedging	–	(222)
Capital reserve	–	(914)
Impairment	(5,656)	(8,681)
Balance at end of the financial year	261,564	220,827

(b) Equity accounted profits of associates are broken down as follows:

Share of associates' profit before income tax expense	28,968	27,321
Share of associates' income tax expense	(8,553)	(7,878)
Share of associates' profit after income tax	20,415	19,443

(c) Summarised presentation of aggregate assets, liabilities and performance of associates (all 100% figures)

Current assets	164,909	110,878
Non-current assets	990,715	931,456
Total assets	1,155,624	1,042,334
Current liabilities	(207,230)	(159,073)
Non-current liabilities	(494,463)	(526,421)
Total liabilities	(701,693)	(685,494)
Net assets	453,931	356,840
Revenues	469,220	452,584
Profit after income tax of associates	41,662	39,681

Notes to the Consolidated Financial Statements cont...

for the year ended 30 June 2013

14. Associated companies cont...

(d) Impairment Testing

Due to the decline in the operating performance of the associate, CityFleet Networks Ltd, the Group has assessed the recoverable amount of the investment at 30 June 2013 based on value-in-use. The assessment was determined using a discounted projected cash flow model. The recoverable amount of this investment based on its value in use, was determined to be lower than the carrying amount, resulting in the impairment loss of \$5,656,000 (2012: \$8,681,000). In assessing the recoverable amount of this investment, the Group has applied an average growth rate of 3% (2012: 3%) on the base year profit before tax forecast for 2014 of GBP2.7m (2012: GBP3.0m), a long-term growth rate of 2.75% into perpetuity (2012: 2.75%), and a pre-tax discount rate of 7.2% (2012: 6.2%). Management has made these key assumptions in light of signs of improvement in the UK economy. Following the impairment loss in the investment, the recoverable amount is equal to the carrying amount. Therefore, any adverse change in a key assumption would result in a further impairment loss. The value in use of this investment is most sensitive to the discount rate and the base year profit before tax forecast at balance date.

ComfortDelGro Cabcharge Pty Ltd, with its operations in the Australian bus and coach business, continues to perform strongly in line with expectations.

	2013 \$'000	2012 \$'000
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15. Property, plant and equipment

(a) Composition

Land – at cost	8,647	8,647
Buildings – at cost	8,611	8,611
Accumulated depreciation	(2,828)	(2,564)
	5,783	6,047
Total land and buildings	14,430	14,694
Furniture, fittings, plant and equipment – at cost	64,373	60,082
Accumulated depreciation	(41,387)	(35,191)
	22,986	24,891
Eftpos equipment – at cost	38,934	36,851
Accumulated depreciation	(32,543)	(29,830)
	6,391	7,021
	43,807	46,606

(b) Movement in carrying amounts

	Land & Buildings \$'000	Furniture, fittings, plant and equipment \$'000	Eftpos equipment \$'000	Total \$'000
Movements 2013:				
Balance at the beginning of the year	14,694	24,892	7,020	46,606
Additions through acquisition of other business assets	–	225	–	225
Additions	–	4,434	2,083	6,517
Disposals	–	(368)	–	(368)
Depreciation expense	(264)	(6,196)	(2,713)	(9,173)
Carrying amount at the end of the year	14,430	22,987	6,390	43,807
Movements 2012:				
Balance at the beginning of the year	14,940	26,508	9,737	51,185
Additions	–	4,284	722	5,006
Reclassifications	–	(363)	–	(363)
Disposals	–	(28)	–	(28)
Depreciation expense	(246)	(5,509)	(3,439)	(9,194)
Carrying amount at the end of the year	14,694	24,892	7,020	46,606

16. Deferred tax assets and liabilities

Recognised deferred tax assets and liabilities are attributable to the following:

Assets

Accumulated impairment losses – receivables	229	234
Provision for employee entitlements	1,836	2,105
Accruals	117	126
Tax losses	1,652	1,677
Interest rate derivatives	78	324
Intangible assets	1,890	1,890
Total deferred tax assets	5,802	6,356

Liabilities

Prepayments	(529)	(557)
Revaluations of available-for-sale financial assets	(559)	(329)
Other taxable temporary differences	(334)	(23)
Total deferred tax liabilities	(1,432)	(909)

Net deferred tax asset	4,370	5,447
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Movement in temporary differences:

	Opening Balance \$'000	Charged to Income \$'000	Charged to Equity \$'000	Aquisitions \$'000	Closing Balance \$'000
Movements 2013:					
Accumulated impairment losses – receivables	234	(5)	–	–	229
Provision for employee entitlements	2,105	(304)	–	35	1,836
Accruals	126	(9)	–	–	117
Tax losses	1,677	(25)	–	–	1,652
Interest rate derivatives	324	–	(246)	–	78
Intangible assets	1,890	–	–	–	1,890
Prepayments	(557)	28	–	–	(529)
Revaluations of available-for-sale financial assets	(329)	–	(230)	–	(559)
Other taxable temporary differences	(23)	–	–	(321)	(344)
	5,447	(315)	(476)	(286)	4,370

Movements 2012:

Accumulated impairment losses – receivables	231	3	–	–	234
Provision for employee entitlements	1,837	268	–	–	2,105
Accruals	213	(87)	–	–	126
Tax losses	–	–	–	1,677	1,677
Interest rate derivatives	–	–	324	–	324
Intangible assets	1,890	–	–	–	1,890
Prepayments	(478)	(79)	–	–	(557)
Revaluations of available-for-sale financial assets	(264)	(2)	(63)	–	(329)
Other taxable temporary differences	(88)	65	–	–	(23)
	3,341	168	261	1,677	5,447

Notes to the Consolidated Financial Statements cont...

for the year ended 30 June 2013

	2013 \$'000	2012 \$'000
17. Taxi plate licences		
(a) Composition		
Indefinite life		
Taxi plate licences – perpetual – at cost	65,270	53,457
Finite life		
Taxi plate licences – 50 year renewable – at cost	4,278	4,278
Accumulated amortisation	(416)	(329)
The remaining period for amortisation of 50 year finite life taxi plate licences is 45 years		
Taxi plate licences – 10 year – at cost	3,319	3,319
Accumulated amortisation	(676)	(307)
The remaining period for amortisation of 10 year finite life taxi plate licences is 7 years		
	71,775	60,418

(b) Movement in carrying amounts		
Balance at the beginning of the year	60,418	54,448
Additions	7,678	3,045
Additions through business combinations – note (13)	4,135	3,319
Amortisation	(456)	(394)
Balance at the end of the year	71,775	60,418

(c) Impairment testing

Indefinite life taxi plate licences have been tested for impairment by comparing the carrying value with the recoverable amount of the licences at the end of the period. Recoverable amount has been assessed by reference to recent sales activity in the regions in which the taxi licences operate. Where recent sales activity is not currently available, recoverable amount has been determined based on value-in-use, using a discounted projected cash flow model.

In assessing the recoverable amount of such licences, the Group has applied average growth forecasts of between 2 and 3% (2012: between 2 and 3%) for each of the next five years, long term growth rates of between 2 and 3% (2012: between 2 and 3%) into perpetuity and a pre-tax discount rate of 9% (2012: 6.5%). The recoverable amount of all taxi plate licences, was determined to be higher than the carrying amount at the end of period.

	2013 \$'000	2012 \$'000
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18. Goodwill

(a) Composition

Goodwill	15,032	13,231
	15,032	13,231

(b) Movement in carrying amounts

Balance at the beginning of the year	13,231	13,231
Additions through business combinations - note (13)	1,801	–
Balance at the end of the year	15,032	13,231

(c) Impairment testing

Goodwill has been tested for impairment as shown in the table below and no impairment losses apply. Assessment of the recoverable amount for each asset has been performed on a value-in-use basis using discounted cash flow projections. To determine value-in-use, cash flows have been projected for five years based on actual operating results for the current year (with a conservative nil growth assumption) plus a terminal value after 5 years. A pre-tax discount rate of between 9 and 10%, as shown in the table below, was applied in determining the recoverable amount of the units. The discount rate was estimated based on an industry average weighted average cost of capital. For the purpose of impairment testing, goodwill is allocated to groups of cash generating units (CGU), according to business operation and/or geography of operation, which represent the lowest level at which the goodwill is monitored for internal management purposes.

CGU		BOOK VALUE		Discount Rate	IMPAIRMENT LOSS	
		2013 \$'000	2012 \$'000		2013 \$'000	2012 \$'000
Cabcharge Australia Limited	CAB	5,405	3,604	9%	–	–
Combined Communications Network	CCN	3,572	3,572	9%	–	–
Black Cabs Combined	BCC	6,055	6,055	10%	–	–
Goodwill Total		15,032	13,231		–	–

	2013 \$'000	2012 \$'000
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19. Intellectual property**(a) Composition****Indefinite life**

Intellectual property – trademark and brand names at cost	1,593	650
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Finite life

Intellectual property at cost	19,795	16,505
Accumulated amortisation	(12,128)	(8,902)

9,260	8,253
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(b) Movement in carrying amounts

Balance at the beginning of the year	8,253	10,781
Additions – internally developed	2,130	512
Additions through business combinations – note (13)	2,103	407
Amortisation	(3,226)	(3,447)
Balance at the end of the year	9,260	8,253



Notes to the Consolidated Financial Statements cont...

for the year ended 30 June 2013

	2013 \$'000	2012 \$'000
20. Trade and other payables		
Trade payables	10,644	11,155
Other payables and accruals	9,323	5,703
Unearned revenue	4,368	4,302
	24,335	21,160

For more information about the Group's exposure to foreign currency and liquidity risk, see note 34.

21. Loans and borrowings

(a) Composition

Unsecured loans	4,905	4,641
Bank borrowings	192,500	160,750
Interest rate derivatives	260	1,082
	197,665	166,473

(b) Disclosure in the statement of financial position

Current liability	15,165	81,473
Non-current liability	182,500	85,000
	197,665	166,473

The unsecured loans are at-call and bear variable interest rates (current year at 5.25%). All bank borrowings are denominated in Australian dollars. The bank borrowings are secured by a registered first mortgage over all commercial properties and first registered charge over the fixed and floating assets of the Group. The bank borrowing facility is a revolving facility and is reviewed annually with the bank. Of the total \$192.5m bank bill as at 30 June 2013, \$10m is repayable within 12 months and \$182.5m in the 2015 financial year.

Bank borrowings bear interest at rates from 4.05% to 6.99%.

For more information about the Group's exposure to interest rate, foreign currency and liquidity risk, see note 34.

	2013 \$'000	2012 \$'000
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22. Current tax liabilities

Income tax	5,885	5,284
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The current tax liability for the Group represents the amount of income taxes payable in respect of current and prior financial periods.

23. Employee benefits

(a) Composition

Annual leave provision	2,625	3,844
Long service leave provision	3,495	3,171
	6,120	7,015

(b) Disclosure in the Consolidated Statement of Financial Position

Short-term provision	5,217	6,184
Long-term provision	903	831
	6,120	7,015

	2013 (number)	2012 (number)
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24. Share capital and reserves

(a) Composition and movement in issued capital (number of shares)

Composition of issued capital		
Fully Paid ordinary shares	120,430,683	120,430,683
Movements in Ordinary Shares		
Number at the beginning of the reporting period	120,430,683	120,430,683
Number at the end of reporting period	120,430,683	120,430,683

	2013 \$'000	2012 \$'000
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(b) Composition and movement in share capital (dollars)

Composition of share capital		
Fully Paid Ordinary Shares	138,325	138,325
Movements in Ordinary Shares		
Paid up amount at the beginning of the reporting period	138,325	138,325
Paid up amount at the end of reporting period	138,325	138,325

(c) Options over unissued shares

No options were granted during the year and there were no options outstanding at the end of the financial year.

(d) Terms and conditions applicable to Ordinary Shares

Holders of Ordinary Shares are entitled to receive dividends as declared from time to time and are entitled to one vote per share at shareholders' meetings. In the event of winding up of the Company, ordinary shareholders rank after all other shareholders and creditors and are fully entitled to any proceeds of liquidation. The Company does not have authorised capital or par value in respect of its issued shares. All issued shares are fully paid.

	2013 \$'000	2012 \$'000
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(e) Composition and movement in reserves

Composition of reserves		
Translation reserve	(7,290)	(7,298)
Hedging reserve	(181)	(757)
Capital reserve	(914)	(914)
Fair value reserve	1,314	777
	(7,071)	(8,192)
Movements in translation reserve		
Balance at the beginning of the year	(7,298)	(7,620)
Share of associates' foreign exchange translation differences, net of tax	8	322
Balance at the end of the year	(7,290)	(7,298)
Movements in hedging reserve		
Balance at the beginning of the year	(757)	222
Effective portion of change in fair value of cash flow hedge	576	(757)
Share of associates' net cash flow hedging gains, net of tax	–	(222)
Balance at the end of the year	(181)	(757)

Notes to the Consolidated Financial Statements cont...

for the year ended 30 June 2013

24. Share capital and reserves cont...

	2013 \$'000	2012 \$'000
Movements in capital reserve		
Balance at the beginning of the year	(914)	–
Share of associates' capital reserve, net of tax	–	(914)
Balance at the end of the year	(914)	(914)
Movements in fair value reserve		
Balance at the beginning of the year	777	625
Net change in fair value of available-for-sale financial assets, net of tax	537	146
Net change in fair value of available-for-sale financial assets transferred to profit or loss, net of tax	–	6
Balance at the end of the year	1,314	777

25. Dividends

The following fully franked dividends were paid, franked at a tax rate of 30%

2013 year interim – 18.0 cents per share	21,678	–
2012 year final – 18.0 cents per share	21,678	–
2012 year interim – 17.0 cents per share	–	20,473
2011 year final – 20.0 cents per share	–	24,086
Total dividends paid	43,356	44,559
Dividends cents per share – Paid / Payable		
Interim	18.00	17.00
Final	12.00	18.00
Total	30.00	35.00

The final 12.00 cents per share fully franked dividend was declared after balance date and has not been provided for. It is scheduled for payment on 30 October 2013. The declaration and subsequent payment of dividends has no income tax consequences to the Company. The financial effect of these dividends has not been brought to account in the financial statements for the financial year ended 30 June 2013 and will be recognised in subsequent financial statements.

	2013 \$'000	2012 \$'000
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26. Earnings per share (EPS)

Consolidated profit attributable to ordinary shareholders of the Company (<i>in thousands of AUD</i>)	60,593	59,971
Weighted average number of fully paid ordinary shares outstanding during the year used in calculation of basic EPS (<i>in thousands of shares</i>)	120,431	120,431
As there are no unexercised options (and there were none in the previous year) the weighted average number of ordinary shares outstanding used in calculation of diluted EPS is the same as for basic EPS.		
Basic EPS	50.31 cents	49.70 cents
Diluted EPS	50.31 cents	49.70 cents

27. Dividend franking balance

Balance at the end of the financial year including franking credits arising from income tax payable in respect of the financial year	57,865	59,738
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The above available amounts are based on the balance of the dividend franking account at year-end adjusted for:

- (a) franking credits that will arise from the payment of the current tax liabilities;
- (b) franking debits that will arise from the payment of dividends recognised as a liability at the year-end;
- (c) franking credits that will arise from the receipt of dividends recognised as receivables by the tax consolidated group at the year-end; and
- (d) franking credits that the entity may be prevented from distributing in subsequent years.

The ability to utilise the franking credits is dependent upon there being sufficient available profits to declare dividends. The impact on the dividend franking account of dividends proposed after the balance sheet date but not recognised as a liability is to reduce it by \$6,194,000 (2012: \$9,290,000). In accordance with the tax consolidation legislation, the Company as the head entity in the tax-consolidated group has also assumed the benefit of \$57,865,000 (2012: \$59,738,000) franking credits.

The franking balance is disclosed on the income tax paid basis. Therefore, based on a 30% tax rate, fully franked dividends amounting to \$135,019,000 could potentially be paid to shareholders.

PARENT ENTITY	
2013	2012
\$'000	\$'000

28. Parent entity disclosures

As at, and throughout, the financial year ended 30 June 2013 the parent entity of the Group was Cabcharge Australia Limited.

Result of the parent entity

Profit for the year	46,547	48,870
Other comprehensive income	1,101	(570)
Total comprehensive income for the year	47,648	48,300

Financial position of parent entity at year end

Current assets	114,702	138,028
Non-current assets	471,962	414,563

Total assets	586,664	552,591
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Current liabilities	23,904	91,645
Non-current liabilities	324,324	226,794

Total liabilities	348,228	318,439
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Total equity of the parent entity comprising of:

Share capital	138,325	138,325
Revaluation reserve	1,101	9
Retained earnings	99,010	95,818

Total equity	238,436	234,152
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Parent entity financial guarantees

The Company's policy is to provide financial guarantees only to wholly-owned subsidiaries and associates. An associate of the Company (ComfortDelGro Cabcharge Pty Ltd) has a secured loan facility of \$9.2 million provided by an unrelated financial institution. The Company has guaranteed the loan to the extent of its 49% ownership interest in the associate. The fair value of financial guarantee contract is estimated to be zero based on the Directors' assessment of the probability of a default event.

Parent entity capital expenditure commitments

The Company has not entered into any contracts to purchase plant and equipment for which amounts have not been provided as at 30 June 2013 (2012: nil).

Notes to the Consolidated Financial Statements cont...

for the year ended 30 June 2013

2013
\$

2012
\$

29. Related Party and Key Management Personnel (KMP) disclosures

a) KMP compensation (including Non-Executive Directors)

Short-term employee benefits – salary, fees, non-cash benefits & cash bonus	4,633,303	4,764,232
Post-employment benefits – superannuation	208,288	323,989
Long-term benefits	124,731	173,421
Termination benefits	–	454,242
	4,966,322	5,715,884

The Company has taken advantage of the relief provided by *Corporations Act Regulation 2M.3.03* and has transferred the detailed remuneration disclosures to the Directors' Report. The relevant information can be found in the Remuneration Report within the Directors' Report.

b) Number of shares held by KMP:

The number of shares in the Company held during the financial year by each Director of Cabcharge Australia Ltd and the KMP of the Group, including their personally related parties, are set out below. No shares were granted during the period as compensation.

	Balance 1 July 2011	Net change 2012 year	Balance 30 June 2012	Net change 2013 year	Balance 30 June 2013
Directors of Cabcharge Australia Ltd					
Mr RL Kermode	609,750	(391,678)	218,072	(118,072)	100,000
Mr IA Armstrong	250,000	–	250,000	–	250,000
Ms S Doyle (Resigned 28 November 2012)	5,200	–	5,200	–	5,200
Mr ND Ford	315,000	–	315,000	(234,000)	81,000
Mr PJ Hyer (Resigned 21 October 2011)	1,126,260	(1,064,593)	61,667	N/A	N/A
Mr DS McMichael	2,000	–	2,000	11,000	13,000
Other KMP of the Group					
Mr WF Lukabyo	2,450	–	2,450	–	2,450
Ms A Rein	5,000	3,000	8,000	–	8,000
Mr R Roozendaal	2,353	–	2,353	–	2,353
Mr A Skelton	953	4,300	5,253	1,608	6,861
	2,318,966	(1,448,971)	869,995	(339,464)	468,864

c) Loans to Directors and other KMP

No loans are made to Directors or other KMP.

d) Transactions with Directors and other KMP

A number of Directors and other Key Management Personnel or their related parties, hold positions in other entities that result in them having control or joint control over the financial or operating policies of those entities.

A number of these entities transacted with the Group in the reporting period. The terms and conditions of the transactions with KMP and their related parties were no more favourable than those available, or which might reasonably be expected to be available, on similar transactions to non-key management personnel related entities on an arm's length basis.

The aggregate value of transactions and outstanding balances relating to KMP and entities over which they have control or joint control were as follows:

Related parties	KMP relationship	Nature of transaction	2013 \$	2012 \$
Cumberland Cabs Company Pty Ltd, Northern Districts Taxis & Western Districts Taxis (Trading as Premier Cabs)	Mr. P. Hyer	(i)	N/A	(866,959)
Queensland Taxi Investments Pty Ltd (Trading as Yellow Cabs)	Mr. N. Ford	(i)	(1,856,920)	(1,879,627)
		(ii)	196,680	57,936
Neill Ford	Mr. N. Ford	(iii)	–	(785,455)
HopgoodGanim Trust Account	Mr. N. Ford	(iv)	(4,800,000)	–

(i) Fees paid or payable to taxi networks.

(ii) Fees received or receivable for services.

(iii) Amounts paid in relation to the purchase of motor vehicles.

(iv) Amounts paid in relation to the purchase of Maxi Taxi (Australia) Pty Ltd and Maxi Taxi Trademark, where Mr. Ford was a Director and Secretary of Maxi Taxi (Australia) Pty Ltd. Mr. Ford was also one of the shareholders of Maxi Taxi (Australia) Pty Ltd.

From time to time, Directors of the Group, or their related entities, may receive services from the Group. These services are on the same terms and conditions as those entered into by other Group employees or customers and are trivial.

e) Other related party transactions

Transactions between related parties are on normal commercial terms and conditions no more favourable than those available to unrelated parties unless otherwise stated.

Related parties	Relationship	Nature of transaction	2013 \$	2012 \$
ComfortDelGro Cabcharge Pty Ltd	Associate	(i)	20,000	20,000
		(ii)	17,976,131	–
		(iii)	18,606,315	17,714,541

(i) Fees received or receivable for services.

(ii) On 28 June 2013 the Group advanced an additional short term loan to CDC in the amount of \$17,970,000 to enable the associate to complete its acquisition of part of the business of Driver Group Pty Ltd in Victoria, pending CDC's finalisation of a longer term bank loan.

(iii) Other amounts receivable by the Group. Although repayable on demand, were classified as non-current having regard to the associate's recent acquisition and continued growth aspirations.

	2013 \$	2012 \$
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30. Remuneration of auditors

Audit services

Auditors of the Company – KPMG Australia

Audit and review of financial reports 404,200 401,800

Other regulatory service 13,800 13,200

Other auditors

Audit and review of financial reports 63,000 55,000

Other services

Auditors of the Company – KPMG Australia

Taxation services 150,900 98,174

Other assurance service 13,200 25,000

Other auditors

Taxation and administration services 15,739 11,439

Total 660,839 604,613

Notes to the Consolidated Financial Statements cont...

for the year ended 30 June 2013

31. Particulars relating to controlled entities

	Country of Incorporation	Group Interest % 2013	Group Interest % 2012
135466 Pty Ltd	Australia	100	100
ABC Radio Taxi Pty Ltd	Australia	100	100
Access Communications Net Pty Ltd	Australia	100	100
Arrow Taxi Services Limited	Australia	100	100
Austaxi Group Pty Ltd	Australia	100	100
Black Cabs Combined Car Sales Pty Ltd	Australia	100	100
Black Cabs Combined Pty Ltd	Australia	100	100
Cab Access Pty Ltd	Australia	100	100
Cabcharge (Investments) Pty Ltd	Australia	100	100
Carbodies Australia Pty Ltd	Australia	100	100
Combined Communications Network Pty Ltd	Australia	100	100
Combined Network Couriers Pty Ltd	Australia	100	100
EFT Solutions Pty Ltd	Australia	100	100
Enterprise Speech Recognition Pty Ltd	Australia	100	100
Go Taxis Pty Ltd	Australia	100	100
Helpline Australia Pty Ltd	Australia	100	100
Maxi Taxi (Australia) Pty Ltd	Australia	100	–
Melbourne Taxi Cab Service Pty Ltd	Australia	100	100
Newcastle Taxis Pty Ltd	Australia	100	100
North Suburban Taxis (Vic) Pty Ltd	Australia	100	100
Silver Service (Victoria) Pty Ltd	Australia	100	100
Silver Service Taxis Pty Ltd	Australia	100	100
South Western Cabs (Radio Room) Pty Ltd	Australia	100	100
Taxi Data Australia Pty Ltd	Australia	58	58
Taxi Services Management (Newcastle) Pty Ltd	Australia	100	100
TaxiProp Pty Ltd	Australia	100	–
Taxis Australia Pty Ltd	Australia	58	58
Taxi Combined Services (Vic) Pty Ltd	Australia	100	100
Taxi Combined Services Pty Ltd	Australia	100	100
Taxitech Pty Ltd (previously ComGroup Melbourne Pty Ltd)	Australia	100	100
TCS Communications (Vic) Pty Ltd	Australia	100	100
Thirteen Hundred Pty Ltd	Australia	100	100
Voci Asia Pacific Pty Ltd	Australia	100	100
Yellow Cabs of Sydney Pty Ltd	Australia	100	100
Yellow Cabs South Australia Pty Ltd	Australia	100	100
Yellow Cabs Victoria Pty Ltd	Australia	100	100
Cabcharge International Limited	Hong Kong	100	100
Cabcharge New Zealand Limited	New Zealand	100	100
Cabcharge North America Ltd	USA	93	93

32. Capital expenditure commitments

The Group has not entered into any contracts to purchase plant and equipment for which amounts have not been provided as at 30 June 2013 (2012: nil).

33. Notes to the cash flow statements

(a) Reconciliation of net cash provided by operating activities with profit from ordinary activities after income tax

Profit from ordinary activities after income tax	60,593	59,971
Adjustment for non-cash items:		
Depreciation and amortisation	12,855	13,035
Net (profit) / loss on disposal of property, plant and equipment	(29)	(73)
Net (profit) / loss on sale of investments	–	9
Non-cash finance income	(897)	(1,016)
Discount on acquisition of subsidiary	–	(2,586)
Impairment of investment in associates	5,656	8,681
Share of associated companies' net profit after income tax	(20,415)	(19,443)
Changes in assets and liabilities, net of the effects of purchase of subsidiaries		
Change in trade and other debtors	12,421	1,961
Change in inventories	(281)	1,540
Change in creditors and accruals	465	6,692
Change in provisions	(895)	893
Change in income taxes payable	601	374
Change in deferred tax balances	281	(168)
Net cash provided by operating activities	70,355	69,870

(b) Financial Facilities

Bank Overdraft and Loan Limits

Business Options Interest Only Loan facility	75,000	75,000
Overdraft facility	4,200	4,200
Bills facility	10,000	117,500
Tape Negotiation Authority	750	700
Multi Option Facility	110,050	2,600
Total Facility	200,000	200,000
Amount used	192,500	161,000
Amount unused	7,500	39,000

(c) Restricted Cash

There was no restricted cash at 30 June 2013 (30 June 2012: \$nil).

34. Financial instruments and financial risk management

(a) Overview

The Group has exposure to the following risks from their use of financial instruments:

- Credit risk
- Liquidity risk
- Market risk

This note presents information about the Group's exposure to each of the above risks, its objectives, policies and processes for measuring and managing risk, and the management of capital. Further quantitative disclosures are included throughout these Consolidated Financial Statements.

Notes to the Consolidated Financial Statements cont...

for the year ended 30 June 2013

34. Financial instruments and financial risk management cont...

(b) Financial risk management objectives

The Board of Directors has overall responsibility for the establishment and oversight of the risk management framework. The Board has established the Audit & Risk Committee, which is responsible for developing and monitoring risk management policies. The Committee reports regularly to the Board of Directors on its activities.

Risk management policies are established to identify and analyse the risks faced by the Group, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. Risk management policies and systems are reviewed regularly to reflect changes in market conditions and the Group's activities. The Group, through their training and management standards and procedures, aims to develop a disciplined and constructive control environment in which all employees understand their roles and obligations.

The Group Audit & Risk Committee oversees how management monitors compliance with the Group's risk management policies and procedures and reviews the adequacy of the risk management framework in relation to the risks faced by the Group.

(c) Credit risk

Credit risk is the risk of financial loss to the Group if a customer or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the Group's receivables from customers, associates and investment securities.

Trade and other receivables

The Group has exposures to credit risk, excluding the value of any collateral or other security, at balance date for recognised financial assets at the carrying amount, net of any allowance for impairment of those assets as disclosed in the Consolidated Statement of Financial Position and Notes to the Consolidated Financial Statements.

The Group minimises concentration of credit risk in relation to trade accounts receivable by undertaking transactions with a large number of customers. However, all the customers are concentrated in Australia.

Credit risk in trade receivables is managed in the following ways:

- The Audit & Risk Committee has established a credit policy under which each new customer is analysed individually for creditworthiness before the Group's standard payment and delivery terms and conditions are offered,
- Payment terms are 28 days,
- A risk assessment process is used for customers over 90 days, and
- Cash or bank guarantee is obtained where appropriate.

The Group assumes the credit risk for the full value of taxi fares settled through the Cabcharge Payment System (see note 5).

The maximum exposure to credit risk at the reporting date was \$164,404,000, being the sum of cash and cash equivalents disclosed in note 9, the total value of trade and other receivables disclosed in note 10 and other financial assets disclosed in note 12.

The Group has established an allowance for impairment that represents their estimate of incurred losses in respect of trade and other receivables and investments. An allowance has been made for estimated irrecoverable amounts from billings. The main component of this allowance is a collective loss component established for groups of similar assets in respect of losses that have been incurred but not yet identified. The collective loss allowance is determined based on historical data of payment statistics for similar financial assets.

Ageing of trade and finance lease receivables

	Gross \$'000	2013 YEAR Impairment \$'000	Net \$'000	Gross \$'000	2012 YEAR Impairment \$'000	Net \$'000
Not past due	57,633	(76)	57,557	60,549	(78)	60,471
Past due 1 – 30 days	7,318	(79)	7,239	9,329	(81)	9,248
Past due 31 – 60 days	951	(83)	868	1,454	(85)	1,369
Past due 61 – 90 days	302	(136)	166	337	(139)	198
Past due over 90 days	782	(390)	392	818	(398)	420
	66,986	(764)	66,222	72,486	(780)	71,706

Details of the movement in the allowance for impairment in respect of trade and finance lease receivables during the year are provided in note 10.

No credit terms have been re-negotiated with customers.

Collateral is held in the case of finance lease receivables, where the Group holds a lien over the leased asset. The market value of such collateral is not expected to vary materially from the net investment value of the finance lease receivables.

There has been no change in credit risk policies during the financial year.

Investments

The Group limits its exposure to credit risk by only investing in liquid securities and having deposits with top rated financial institutions.

Financial Guarantee

The Company's policy is to provide financial guarantees only to wholly-owned subsidiaries and associates. An associate of the Company (ComfortDelGro Cabcharge Pty Ltd) has a secured loan facility of \$9.2 million provided by an unrelated financial institution. The Company has guaranteed the loan to the extent of its 49% ownership interest in the associate. The fair value of financial guarantee contract is estimated to be zero based on the Directors' assessment of the probability of a default event.

(d) Liquidity risk

Liquidity risk is the risk that the Group will not be able to meet its financial obligations as they fall due. The Group's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Group's reputation.

The Group undertakes the following activities to ensure that there will be sufficient funds available to meet obligations:

- Prepare budgeted annual, monthly and daily cash flows,
- Monitor actual cash flows on a daily basis and compare to budgeted daily cash flows,
- Maintain standby money market and commercial overdraft facilities, and
- Maintain committed borrowing facility in excess of budgeted usage levels.

There has been no change in liquidity risk policies during the financial year.

Maturity profile of financial liabilities by remaining contractual maturities

	Carrying amount \$'000	Contractual cashflows \$'000	6 months or less \$'000	6 to 12 months \$'000	1 to 2 years \$'000	2 to 5 years \$'000
2013 year						
Trade and other payables	24,335	24,335	24,335	–	–	–
Loans and borrowings	197,405	208,658	15,755	–	192,903	–
Interest rate swaps used for hedging	260	260	116	–	144	–
	222,000	233,253	40,206	–	193,047	–
2012 year						
Trade and other payables	21,160	21,160	21,160	–	–	–
Loans and borrowings	165,392	168,305	79,310	–	10,470	78,525
Interest rate swaps used for hedging	1,081	1,132	–	–	1,132	–
	187,633	190,597	100,470	–	11,602	78,525

The bank borrowings, as disclosed in note 21, require the Group to comply with certain financial covenants which, if breached, could result in repayment of a portion or all of the borrowings earlier than indicated in the above table. The interest payments on variable interest rate loans and the future cash flows from interest rates swap reflect market forward interest rate at the period end and these amounts may change as market interest rate change. The cash flows associated with interest rate swaps used for hedging are expected to impact profit or loss in the same periods in which they occur. Except for these financial liabilities, it is not expected that the cash flows included in the maturity profile could occur significantly earlier, or at significantly different amounts.

Typically the Group ensures that it has sufficient cash on demand to meet expected operational expenses for a period of 8 weeks, including the servicing of financial obligations; this excludes the potential impact of extreme circumstances that cannot reasonably be predicted, such as natural disasters. In addition, the Group maintains lines of credit as detailed in note 33(b).

(e) Market risk

Market risk is the risk that changes in market prices, such as foreign exchange rates, interest rates and equity prices will affect the Group's income or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return.

i) Currency risk

The Group has no significant exposure to foreign exchange risk in respect of the Company and the entities it controls. The Group does have an available-for-sale investment denominated in Singapore Dollars (SGD) to which a currency risk applies. The Company's associate, CityFleet Networks Ltd, conducts its operations in the United Kingdom and its transactions are denominated in Great British Pounds (GBP). These transactions are presented in the associate's financial statements in GBP. For equity accounting purposes the Group translates its share of profits into Australian Dollars (AUD) based on average monthly exchange rates.

Notes to the Consolidated Financial Statements cont...

for the year ended 30 June 2013

34. Financial instruments and financial risk management cont...

Sensitivity analysis

In relation to the available-for-sale investment denominated in SGD, a 10 percent strengthening of the AUD against the SGD would have decreased equity by \$219,000 net of tax (2012: \$169,000 net of tax) for the Group. A 10 percent weakening of the AUD against the SGD would have had an equal but opposite effect. This analysis assumes that all other variables, in particular interest rates, remain constant.

A 10 percent strengthening of the AUD against the GBP across the reporting periods would have increased (decreased) equity and profit by the amounts shown below. This analysis assumes that all other variables, in particular interest rates, remain constant. The analysis is performed on the same basis for 2012.

	2013	2012
	\$'000	\$'000
Profit	(147)	(169)
Equity	(147)	(169)

A 10 percent weakening of the AUD against the GBP would have had the equal but opposite effect to the amounts shown above, on the basis that all other variables remain constant.

ii) Interest rate risk

The principal risk to which financial assets and financial liabilities are exposed is the risk of loss from fluctuations in the future cash flows or fair values of financial instruments because of a change in market interest rates. The Group adopts a policy of maintaining a mix of fixed and floating interest rates ranging from three months to three years, to protect part of the loans from exposure to increasing interest rates. The Group enters into and designates interest rate swaps as hedges of the variability in cash flows attributable to interest rate risk.

At the reporting date the interest rate profile of the Group's interest-bearing financial instruments was:

	CARRYING AMOUNT	
	2013	2012
	\$'000	\$'000
Fixed rate instruments		
Financial assets	18,710	24,139
Financial liabilities	(125,500)	(85,500)
	(106,790)	(61,361)
Variable rate instruments		
Financial assets	43,915	51,162
Financial liabilities	(71,905)	(79,892)
	(27,990)	(28,730)

Sensitivity analysis

Fair value sensitivity analysis for fixed rate instruments

The Group does not account for any fixed rate financial assets and liabilities at fair value through profit or loss. Therefore a change in interest rates at the reporting date would not affect profit or loss.

Cash flow sensitivity analysis for variable rate instruments

A change of 100 basis points in interest rates at the reporting date would have increased (decreased) equity and profit or loss by the amounts shown below. This analysis assumes that all other variables, in particular foreign currency rates, remain constant. The analysis is performed on the same basis for 2012.

	PROFIT OR LOSS		EQUITY	
	100 bp increase \$'000	100 bp decrease \$'000	100 bp increase \$'000	100 bp decrease \$'000
2013	(1,860)	1,860	(2,697)	2,697
2012	(1,554)	1,554	(2,240)	2,240

iii) Other market price risk

Equity price risk arises from available-for-sale equity securities. Management of the Group monitors equity securities in its investment portfolio based on market indices. Material investments within the portfolio are managed on an individual basis and all buy and sell decisions are approved by the Audit & Risk Committee.

Details of the sensitivity to market price risk for the Group's listed equity instruments are provided in note 12.

(f) Capital management

The Board's policy is to maintain a strong capital base so as to maintain investor, creditor and market confidence and to sustain future development of the business. The Board of Directors monitors the return on capital, which the Group defines as net operating income divided by total shareholders' equity. The Board of Directors also monitors the level of dividends to ordinary shareholders.

The Board seeks to maintain a balance between the higher returns that might be possible with higher levels of borrowings and the advantages and security afforded by a sound capital position. The Group's target is to achieve a return exceeding its cost of capital; during the year ended 30 June 2013 the return was 43.8% (2012: 43.4%). In comparison, the weighted average interest expense on interest-bearing borrowings (excluding liabilities with imputed interest) was 5.3% (2012: 6.2%).

There were no changes in the Group's approach to capital management during the year.

Neither the Company nor any of its subsidiaries are subject to externally imposed capital requirements.

(g) Fair values

The fair values and carrying amounts of financial assets and financial liabilities at balance date are as follows:

	2013 YEAR		2012 YEAR	
	\$'000 Carrying amount	\$'000 Fair value	\$'000 Carrying amount	\$'000 Fair value
Financial assets				
Cash on hand and at bank	15,091	15,091	13,652	13,652
Money market deposits	28,824	28,824	37,510	37,510
Receivables	111,368	111,368	104,859	104,859
Investments in associates	261,564	261,564	220,827	220,827
Other investments	5,103	5,103	4,282	4,282
	421,950	421,950	381,130	381,130
Financial liabilities				
Trade and other payables	24,335	24,335	23,881	23,881
Loans and borrowings	197,405	197,353	165,392	165,045
Interest rate swaps used for hedging	260	260	1,081	1,081
	222,000	221,948	190,354	190,007

Interest rates used for determining fair value

The interest rates used to discount estimated cash flows, where applicable, are based on the government yield curve at the reporting date plus an adequate credit spread, and were as follows:

	2013	2012
Loans and borrowings	4.1% to 7%	4.8% to 7%
Finance lease receivables	10.5% to 12%	8.5% to 13.8%
Interest rate derivatives	3% to 5%	3.7% to 5%

Fair value hierarchy

The table below analyses financial instruments carried at fair value, by valuation method.

The different levels have been defined as follows:

- Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities
- Level 2: inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e., as prices) or indirectly (i.e., derived from prices)
- Level 3: inputs for the asset or liability that are not based on observable market data (unobservable inputs)

Notes to the Consolidated Financial Statements cont...

for the year ended 30 June 2013

Cabcharge Australia Limited and Its Controlled Entities

34. Financial instruments and financial risk management cont...

	Level 1 \$'000	Level 2 \$'000	Level 3 \$'000	Total \$'000
30 June 2013				
Listed investments	3,364	–	–	3,364
Interest rate swap used for hedging	(260)	–	–	(260)
	3,104	–	–	3,104
30 June 2012				
Listed investments	2,597	–	–	2,597
Interest rate swap used for hedging	(1,081)	–	–	(1,081)
	1,516	–	–	1,516

There have been no transfers between levels for the year ended 30 June 2013.

35. Operating segment

The Group operates predominantly in one business and geographic segment being the provision of taxi related services in Australia and through an equity accounted associate in the UK. However, an associate company which is equity accounted by Cabcharge operates in a different business segment – being the provision of bus and coach services to customers in Australia.

	Taxi related services		Bus & coach services		Consolidated	
	2013 \$'000	2012 \$'000	2013 \$'000	2012 \$'000	2013 \$'000	2012 \$'000
Revenue						
External revenue	196,598	192,353	–	–	196,598	192,353
Result						
Reported result	66,949	67,294	–	–	66,949	67,294
Share of net profit of associates	1,472	1,685	18,943	17,758	20,415	19,443
Segment result	68,421	68,979	18,943	17,758	87,364	86,737
Net finance costs					(7,542)	(7,083)
Income tax expense					(19,229)	(19,683)
Profit for the period					60,593	59,971
Other disclosures						
Segment assets, excluding investments accounted for using the equity method	311,572	299,878	–	–	311,572	299,878
Segment liabilities	234,005	199,932	–	–	234,005	199,932
Other – investments accounted for using the equity method	58,431	62,606	203,133	158,221	261,564	220,827
Depreciation and amortisation	12,855	13,036	–	–	12,855	13,036
Impairment charge on investment in associates	5,656	8,681	–	–	5,656	8,681

36. Subsequent event

NSW Bus Contract Tender – Region 4

On 28 August 2013 Transport for New South Wales awarded the Region 4 Metropolitan Bus Contract in NSW to ComfortDelGro Cabcharge Pty Ltd (CDC). Services under this new contract will commence in August 2014. The Region 4 contract is currently operated by Hillsbus Co Pty Ltd, a wholly owned subsidiary of CDC.

Other than the matter above, there have been no events subsequent to the reporting date that would have a material impact on the Group's financial statements as at 30 June 2013.

Directors' Declaration

1. In the opinion of the Directors of Cabcharge Australia Limited (the Company)
 - (a) the Consolidated Financial Statements and Notes set out on pages 34 to 68, and the Remuneration Report in the Directors' Report, set out on pages 21 to 25, are in accordance with the *Corporations Act 2001*, including:
 - (i) giving a true and fair view of the Group's financial position as at 30 June 2013 and of its performance, for the financial year ended on that date, and
 - (ii) complying with Australian Accounting Standards and the *Corporations Regulations 2001*,
 - (b) the financial statements also comply with International Financial Reporting Standards as disclosed in note 2(a),
 - (c) there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.
2. The Directors have been given the declarations required by Section 295A of the *Corporations Act 2001* from the Chief Executive Officer and Chief Financial Officer for the financial year ended 30 June 2013.

Signed in accordance with a resolution of the Directors:



Neill Ford
Director



Philip Franet
Director

Dated at Sydney this 26th day of September 2013.

Independent Auditor's Report

to the members of Cabcharge Australia Limited



Report on the financial report

We have audited the accompanying financial report of Cabcharge Australia Limited (the Company), which comprises the Consolidated Statements of Financial Position as at 30 June 2013, and Consolidated Statements of Comprehensive Income, Consolidated Statements of Changes in Equity and Consolidated Statements of Cash Flows for the year ended on that date, notes 1 to 36, comprising a summary of significant accounting policies and other explanatory information and the Directors' declaration of the Company and the Group comprising the Company and the entities it controlled at the year's end or from time to time during the financial year.

Directors' responsibility for the financial report

The Directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001* and for such internal control as the Directors determine is necessary to enable the preparation of the financial report that is free from material misstatement whether due to fraud or error.

Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Directors, as well as evaluating the overall presentation of the financial report.

We performed the procedures to assess whether in all material respects the financial report presents fairly, in accordance with the *Corporations Act 2001* and Australian Accounting Standards, a true and fair view which is consistent with our understanding of the Company's and the Group's financial position and of their performance.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the *Corporations Act 2001*.

Auditor's opinion

In our opinion:

- (a) the financial report of Cabcharge Australia Limited is in accordance with the *Corporations Act 2001*, including:
 - (i) giving a true and fair view of the Company's and the Group's financial position as at 30 June 2013 and of their performance for the year ended on that date; and
 - (ii) complying with Australian Accounting Standards and the Corporations Regulations 2001.
- (b) the financial report also complies with International Financial Reporting Standards as disclosed in note 2.

Report on the remuneration report

We have audited the Remuneration Report included in sections (a) to (c) of the Directors' Report for the year ended 30 June 2013. The Directors of the Company are responsible for the preparation and presentation of the Remuneration Report in accordance with Section 300A of the *Corporations Act 2001*. Our responsibility is to express an opinion on the Remuneration Report, based on our audit conducted in accordance with auditing standards.

Auditor's opinion

In our opinion, the Remuneration Report of Cabcharge Australia Limited for the year ended 30 June 2013, complies with Section 300A of the *Corporations Act 2001*.

KPMG

Mark Epper
Partner

Sydney, 26 September 2013

Australian Securities Exchange Information

as at 10 September 2013

(a) Distribution of Shareholders numbers

Range of shareholdings	No of Shareholdings	Shares	% of total
1 – 1000	2,986	1,743,400	1.45
1001 – 5000	3,443	8,960,341	7.44
5001 – 10000	934	6,471,141	5.37
10001 – 100000	764	19,648,720	16.32
100001 and over	49	83,607,081	69.42
Total	8,176	120,430,683	100.00

(b) The number of Shareholdings held in less than marketable parcels is 370

(c) The names of the substantial shareholders listed in the Company's register

Name	Number of FPO shares held
J P MORGAN Nominees Australia Limited	15,143,598
BNP Paribas Noms Pty Ltd	14,856,477
National Nominees Limited	14,122,054
HSBC Custody Nominees (Australia) Limited	12,686,066
Nefco Nominees Pty Ltd	8,980,676

(d) Voting rights – all shares hold the same voting rights

(e) 20 Largest Shareholders – Ordinary Shares

Rank	Name	Number of FPO shares held	% held
1	J P MORGAN Nominees Australia Limited	15,143,598	12.57
2	BNP Paribas Noms Pty Limited	14,856,477	12.34
3	National Nominees Limited	14,122,054	11.73
4	HSBC Custody Nominees (Australia) Limited	12,686,066	10.53
5	Nefco Nominees Pty Ltd	8,980,676	7.46
6	RBC Dexia Investor Services Australia Nominees Pty Limited	3,158,624	2.62
7	Swan Taxis Pty Ltd	2,631,004	2.18
8	CITICORP Nominees Pty Limited	2,544,876	2.11
9	Legion Cabs (Trading) Co-Operative Society Limited	1,750,000	1.45
10	Granger Transport Pty Limited	541,505	0.45
11	Ms Faby Flelan Chong	525,487	0.44
12	Invia Custodian Pty Limited	494,440	0.41
13	Sandhurst Trustees Limited	448,000	0.37
14	QIC Limited	385,835	0.32
15	Warbont Nominees Pty Ltd	343,462	0.29
16	Woodross Nominees Pty Ltd	323,925	0.27
17	Raymond J Meredith	303,702	0.25
18	Paden Valley Investments Pty Ltd	270,080	0.22
19	John Morgan Bosler	270,000	0.22
20	AMP Life Limited	260,941	0.22
		80,040,752	66.46

Final Dividends

Record date is 27 September 2013

Dividend payment date is 30 October 2013

Voting Rights

Subject to Cabcharge's constitution -

- (a) at a general meeting -
 - (i) on a show of hands, every member present has one vote, and
 - (ii) on a poll, every member present has one vote for each fully paid share held by the member and in respect of which the member is entitled to vote.
- (b) at a general meeting each member entitled to vote at a meeting of members may vote -
 - (i) in person or, where a member is a body corporate, by its representative,
 - (ii) by not more than two proxies, or
 - (iii) by not more than two attorneys.

Australian Securities Exchange Listing

Cabcharge's Ordinary Shares are quoted on the Australian Securities Exchange (ASX) with Sydney being Cabcharge's home exchange. The stock code under which the shares trade is CAB. Trading results are published in most large Australian daily newspapers.

Internet

Interim and final results are available on Cabcharge's internet home page (www.cabcharge.com.au).

Tax File Numbers

The share registry is obliged to record Tax File Numbers (TFN) or exemption details provided by Australian resident shareholders. While it is not compulsory to provide TFN's or exemption details, Cabcharge is obliged to deduct withholding tax at the highest marginal rate, plus Medicare levy, for any unfranked or partially franked dividends, paid to shareholders resident in Australia who have not supplied TFN's. Further information can be obtained from the share registry.

Annual General Meeting

The 2013 Annual General Meeting of shareholders of Cabcharge Australia Limited will be held at the -
InterContinental Hotel
117 Macquarie Street Sydney NSW 2000
on Wednesday 20 November 2013 at 11am (Sydney time)

ABN 99 001 958 390

Company Secretaries

Mr Andrew Skelton
Mr Chip Beng Yeoh

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**caring for
people on the
move**



Cabcharge

ANNUAL REPORT 2013